REGIONAL TRANSIT ISSUE PAPER

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| Agenda | Board Meeting | Open/Closed | Information/Action | Issue |
|----------|---------------|-------------|--------------------|----------|
| Item No. | Date | Session | Item | Date |
| 15 | 06/08/09 | Open | Action | 06/02/09 |

Subject: Holding a Public Hearing on Proposed Bus Service Changes for September 2009

ISSUE

Hold a public hearing to receive comments on proposed bus service changes

RECOMMENDED ACTION

Receive comments on proposed bus service changes.

FISCAL IMPACT

None.

DISCUSSION

The FY 2010 budget deficit requires RT to evaluate service reductions as a budget balancing strategy. This happens after a severe reduction in 2007 and at a time when demand for transit service continues to be high. And, while all service reduction recommendations are made with extreme caution, the circumstances surrounding a reduction at this time require even more deliberation and care in order to maintain a basic route network and attempt to accommodate as many trips as possible at the reduced service level.

In FY 2006 and FY 2008 RT staff made recommendations for service reductions based on guidance adopted by the RT Board of Directors on August 29, 2001. The guidance provided basic performance measures for evaluating the "efficiency and economy of service": (1) farebox recovery ratio (2) passengers per hour and (3) service characteristics. The guidelines also grouped routes in seven (7) classifications by service type and provided that using the performance measures mentioned above, a route had to meet 70% of the average performance of all of the routes in its classification. Those routes which did not meet the standard could be considered for remedial action up to and including elimination.

Using the Board adopted guidelines for reducing service was effective over the past two service reductions. Approximately 7% of service was eliminated since FY 2007 resulting in no loss in total passenger trips. In fact, events over the past year encouraged what has been the largest annual increase in transit trips taken by Sacramento area residents in RT history.

Using the 2001 Guidelines as the strategy for recommending reductions at this time would affect routes which currently maintain a relatively healthy ridership base, while preserving other routes that have low performance but are within their group averages. This could leave some areas of higher ridership without access to service. RT staff therefore, recommends consideration of a broader method of reducing service.

Approved:

Mashauf M. Wyley

General Manager/CEO

Presented:

RoseMary Covington, AGM of Planning and Transit System

Development

J:\IP-MGMTS\PLANNING\2009\06 June\Public Hearing\Public Hearing Issue Paper.doc

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The staff recommendation suggests that service be reduced in two phases. Phase 1, to occur in September, would be targeted toward a \$2.5 million annual reduction (\$2.1 million in FY 2010); and, Phase 2 to be implemented in January, would be targeted toward any budget shortfalls which are apparent at that time. The decision for a January service reduction must be made no later than September. Revenue and expenditures will be closely monitored and if no additional 2010 budget deficits are projected in September, no service reduction will take place in January.

September 2009 Service Reduction

The September Service Reduction would once again target those routes with the lowest performance, but with a goal of reducing only those routes for which alternatives are available. The following describes suggested guidelines to be used for determining service reduction recommendations:

- · Eliminating routes with low ridership and alternative service choices,
- Eliminating route segments with low ridership and alternative service choices,
- Reducing service frequency during hours of service with lower ridership, and
- Modifying the route structure to minimize the impacts of service frequency changes or elimination.

Before making this recommendation for a service reduction strategy, RT staff evaluated several options for service changes, including:

- Option 1 (The Board Guideline): Eliminating all routes below 70% of classification average.
 Option 1 Yields \$2.94 million in annual savings; \$2.45 million for 2010*
- Option 2: Eliminating all routes below 70% of systemwide average. Option 2 yields \$3.78 million in annual savings; \$3.15 million for FY 2010*
- Option 3: Eliminating all poorly performing routes included in Options 1 and 2. Option 3 yields \$4.27 million in annual savings; \$3.56 million in FY 2010*
- Option 4: Eliminating routes using the broader criteria detailed above. Option 4 yields \$3.0 million in annual savings; \$2.5 million in FY 2010*

*estimates

Options 1, 2 and 3 cut whole routes without consideration of segments or times of day when the routes are actually productive. Also, eliminating whole routes indiscriminately would reduce network opportunities in the bus system. This could have very negative impacts on passengers who depend upon the eliminated routes for trip completions. Option 4 is recommended for consideration because it attempts to minimize the impact on ridership by maintaining routes and connections to the extent possible. For example, Option 1 and Option 4 both result in

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approximately \$2.5 million in savings in FY 2010, but, Option 4 results in fewer weekday routes being eliminated.

- Exhibit A summarizes the low performing routes.
- Exhibit B summarizes recommendations for Options 1, 2, 3, and 4.
- Exhibit C explains Option 4 in greater detail.
- Exhibit D, E, F and G provide graphic illustration of the effect of each option on geographic coverage.
- Exhibit H provides graphic illustration of the effects of Options 1 and 4 on households by automobile ownership. (Automobile ownership is used as a proxy for transit-dependency).
- Exhibit I is a summary of public comments received thus far.
- Exhibit J is a report showing all routes and their productivity standards.
- Exhibit K is a detailed report on route productivity and statistical profiles of all routes that are candidates for service reductions

January 2010 Service Reduction

A January Service Reduction would require looking at the elimination of various blocks of service in order to maintain the basic bus route network. The blocks of service to be considered for a January Service Reduction could include, at minimum, any one or combination of the options listed below:

- Elimination of evening and/or late night service on bus.
- Elimination of evening and/or late night service on rail.
- Elimination of either Saturday, Sunday or all weekend bus service.
- Elimination of either Saturday, Sunday or all weekend rail service.
- Elimination of one or more service category e.g. Community Bus Service, Express Routes.

Each of these options have financial and passenger impacts which will be detailed during discussion at the June 1, 2009 Executive Committee meeting.

Public Notice and Approval

On Monday, May 11, 2009, staff made an initial presentation to the Board and the Board passed a resolution scheduling a public hearing on Monday, June 8, 2009 to receive public testimony regarding the proposed changes. The hearing has been publicized in the *Sacramento Gazette*, *The Daily Recorder*, *El Hispano* and *Nichi Bei Times*, as well as in all buses and trains, and on RT's public website. As of June 2, 2009, Planning has has received over 68 comments from the public. On Monday, June 22, the Board will be asked to adopt the final changes.

Low-Performing Routes All routes were identified on 5/11/09 as candidates for service reductions and publicly noticed

| | | FAIR Touties were identified on 3/17/0 | AILING GROUP | | | | |
|---------|---|--|--------------------|------------------|---------------------|-------------------------|----------|
| | Route | Name | Daily Boardings | Revenue Hours | Farebox Recovery | Boardings Per Rev Hr | Standard |
| | 6 Land Park | | 606 | 37.8 | 15% | 16.0 | 17.5 |
| | 9 | Carmichael - Walnut Ave | 121 | 12.1 | 10% | 10.0 | 10.7 |
| | 10 | Carmichael - Dewey Dr | 109 | 12.5 | 6% | 8.7 | 10.7 |
| | 36 | Folsom | 391 | 24.5 | 15% | 16.0 | 17.5 |
| | 63 | 24th St -Hogan-City College | 277 | 23.2 | 12% | 12.0 | 17.5 |
| | 73 | White Rock | 282 | 20.6 | 17% | 13.7 | 16.0 |
| | 75 | Mather Field | 183 | 13.6 | 10% | 13.5 | 16.0 |
| 1 [| 83 14th Avenue | | 409 | 23.8 | 15% | 17.2 | 20.0 |
| | 94 | Citrus Heights - Auburn Blvd | 76 | 11.7 | 8% | 6.5 | 10.7 |
| A | 95 Citrus Heights - Antelope Dr 106 Madison Express 107 Greenback Express | | 102 | 11.8 | 11% | 8.6 | 10.7 |
| 0 | | | 45 | 2.4 | 27% | 19.0 | 27.3 |
| WEEKDAY | | | 39 | 2.1 | 27% | 18.4 | 27.3 |
| 3 | 205 | | | 1.2 | 33.9% | 40.7 | 49.8 |
| _ | 249 | Florin Rd - 24th St | 12 | 0.7 | 15.4% | 18.5 | 49.8 |
| | 251 | Freeport - Fruitridge - 24th | 26 | 0.5 | 40.8% | 49.1 | 49.8 |
| | 261 | La Riviera-Rosemont-Lincoln Village | 67 | 1.9 | 28.9% | 34.7 | 49.8 |
| | FAILING SYSTEMWIDE STANDARD | | | | | | |
| | Route | Name | Daily Boardings | Revenue Hours | Farebox Recovery | Boardings Per Rev Hr | Standard |
| | 18 | Del Paso Hts - Bell | 136 | 11.9 | 13% | 11.4 | 16.4 |
| | 20 | Cottage | 256 | 16.6 | 17% | 15.4 | 16.4 |
| | 37 | Tahoe Park - 21st Ave | 130 | 11.5 | 13% | 11.3 | 16.4 |
| | 140 | Ziggurat - Downtown | 83 | 5.7 | 18% | 14.7 | 16.4 |
| | 141 | 3rd/16th Streets | 383 | 34.1 | 15% | 11.2 | 16.4 |
| | 142 | 9th/10th Streets | 251 | 17.5 | 20% | 14.3 | 16.4 |

| * | CB | 0 | rol | ute |
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| - 31 | \sim | J | 101 | ulc |

| | | | AILING GROUP | | | | |
|------------|-----------------------------|----------------------------|--------------------|------------------|---------------------|-------------------------|--------------|
| | Route | Name | Daily Boardings | Revenue Hours | Farebox Recovery | Boardings Per Rev Hr | Standard |
| | 6 | Land Park | 240 | 20.8 | 11% | 11.6 | 15.7 |
| [| 28 | Fair Oaks - Folsom Blvd | 314 | 25.4 | 14% | 12.4 | 13.2 |
| [| 34 | McKinley | 102 | 9.4 | 10% | 11.0 | 15.7 |
| [| 54 | Center Parkway Fruitridge | 169 390 | 16.4 29.6 | 10% | 10.3 | 11.1 15.7 |
| <u>≻</u> [| 61 | | | | 14% | 13.2 | |
| | 62 | Freeport | 413 | 28.5 | 10% | 14.5 | 15.7 |
| SATURDAY | 65 | Franklin South | 133 | 9.0 | 15% | 14.8 | 17.6 |
| - | 73 | White Rock | 99 | 13.0 | 9% | 7.6 | 11.1 |
| S | 74 International | | 121 | 18.4 | 8% | 6.6 | 11.1 |
| | FAILING SYSTEMWIDE STANDARD | | | | | | |
| | Route | Name | Daily Boardings | Revenue Hours | Farebox Recovery | Boardings Per Rev Hr | Standard |
| | 16 | Del Paso Hts - Norwood Ave | 109 | 9.3 | 14% | 11.7 | 14.7 |
| | 24 | Madison - Greenback | 75 | 5.3 | 15% | 14.2 | 14.7 |
| | 47 | Phoenix Park | 99 | 8.6 | 13% | 11.5 | 14.7 |
| | 75 | Mather Field | 140 | 9.8 | 11% | 14.3 | 14.7 |

^{*} CBS route

| 1 | | | Daily | Revenue | Farebox | Boardings Per | | | |
|-----------|-----------------------------|----------------------------|-----------|---------|----------|---------------|----------|--|--|
| ا ج | Route | Name | Boardings | Hours | Recovery | Rev Hr | Standard | | |
| IDAY | 34 McKinley | | 81 | 9.4 | 8% | 8.6 | 15.9 | | |
| ⊒ [| 82 | Howe - 65 th St | 415 | 27.5 | 12% | 15.1 | 15.8 | | |
| UNDAY/HOL | FAILING SYSTEMWIDE STANDARD | | | | | | | | |
| } | Route | Name | Daily | Revenue | Farebox | Boardings Per | Standard | | |
| à [| Route Name | Name | Boardings | Hours | Recovery | Rev Hr | Standard | | |
| 5 [| 5 | Meadowview - Valley Hi | 162 | 11.7 | 14% | 13.8 | 14.2 | | |
| N [| 8 | Power Inn - Florin Mall | 175 | 12.4 | 16% | 14.2 | 14.2 | | |
| | 13 | Northgate | 179 | 14.6 | 14% | 12.3 | 14.2 | | |
| | 75 | Mather Field | 110 | 7.8 | 11% | 14.2 | 14.2 | | |

Non-shaded routes were identified as low-performing routes using the board-adopted method Shaded routes were added to the list based upon a systemwide productivity standard (16.4, 14.7, 14.2 boardings per revenue hour on Weekdays, Saturdays, and Sun/Hol respectively

Reduction Scenarios

Option 1: Option 2: Eliminate all routes below 70% of group averages Eliminate all routes below 70% of system average Weekdays: Weekdays: 6, 9, 10, 36, 63, 73, 75, 6, 9, 10, 18, 20, 36, 37, 63, 73, 75, 83, 94, 95, 106, 107, 94, 95, 140, 141, 142, 205, 249, 251, 261 205, 249, 251, 261 Saturdays: Saturdays: 6, 28, 34, 54, 6, 16, 24, 28, 34, 47, 54, 61, 62, 65, 73, 74, 75 61, 62, 73, 74, 75 Sun/Hol: Sun/Hol: 34, 82 5, 8, 13, 34, 75 830,000 boardings 1,020,000 boardings 61,600 revenue hours 80,700 revenue hours 9.4% of service 12.4% of service 42 drivers 54 drivers \$2,940,000 annual savings \$3,780,000 annual savings \$2,450,000 savings in FY 2010 \$3,150,000 savings in FY 2010 Option 4: Option 3: Eliminate some but not all candidate routes Eliminate all routes on either list Attempt to preserve route network Weekdays: Weekdays: 6, 9, 10, 18, 20, 36, 37, 63, 73, 75, 9, 10, 18, 36, 37, 63, 73, 83, 94, 95, 106, 107, 140, 141, 142, 83, 94, 95, 140, 141*, 142* * 141 and 142 would still run at peak 205, 249, 251, 261

Saturdays: 6, 16, 24, 28, 34, 47, 54, 61, 62, 65, 73, 74, 75

> Sun/Hol: 5, 8, 13, 34, 75, 82

1,205,000 boardings 90.800 revenue hours 13.9% of service 61 drivers \$4,270,000 annual savings \$3,558,000 savings in FY 2010 Saturdays:

16, 24, 28, 34, 47, 54, 62, 65, 73, 74, 75

> Sun/Hol: 5, 34, 75

800,000 Boardings 63,500 Revenue Hours 9.7% of service 43 drivers \$3,010,000 annual savings \$2,508,000 savings in FY 2010

All figures annual unless otherwise stated. Number of boardings shown is current ridership. Actual impact on ridership may be different.

Exhibit C

Option 4 (\$1.65 million)

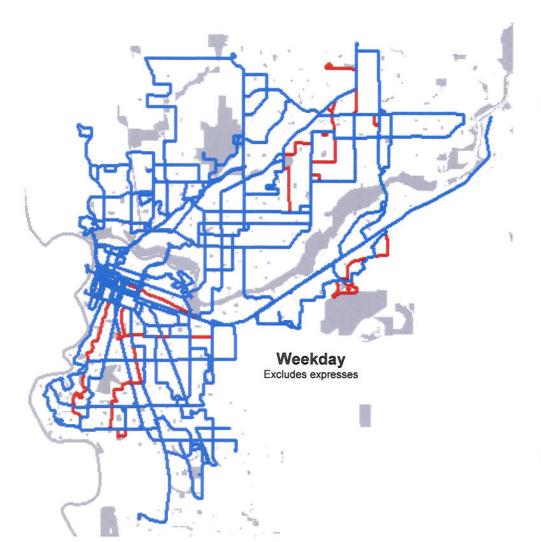
This package would save an estimated \$3.0 million annually. Assuming an effective date of September 6, 2009, the impact on the FY 2010 budget would be approximately \$2.5 million in savings. It would trim 63,532 revenue hours (approximately 9.7 percent of service) and roughly 40 drivers from the schedule. A maximum of 800,000 annual passengers would be affected. This number is based on current ridership, without taking into consideration the likelihood of people continuing to ride on an overlapping service. Dollar figures for each route are approximate and do not apply to packages smaller than \$500,000 annually.

| | Route | Name | Savings | Notes |
|-------|-------|------------------------------|-----------|---|
| | 9 | Carmichael - Walnut Ave | \$137,408 | Eliminate, modify #82 to cover Walnut Av every other trip |
| | 10 | Carmichael - Dewey Dr | \$141,938 | Eliminate, portion of #10 overlaps #25 |
| | 18 | Del Paso Hts - Bell | \$135,143 | Eliminate |
| | 36 | Folsom | \$277,081 | Eliminate, parallels light rail and #30 |
| ¥_ | 37 | Tahoe Park - 21st Ave | \$130,613 | Eliminate, covered by #8 |
| 5 | 63 | 24th St Hogan - City College | \$262,170 | Eliminate, covered by light rail, #67, #56, #81 |
| WEEKU | 73 | White Rock | \$233,292 | Eliminate, covered by #74 |
| ≥ _ | 83 | 14th Avenue | \$269,720 | Eliminate, alternatives available (#67, #68, #51, #81) |
| | 94 | Citrus Heights - Auburn Blvd | \$132,576 | Eliminate, alternatives available (#93, #25) |
| | 95 | Citrus Heights - Antelope Dr | \$133,935 | Eliminate, alternatives available (#93, #1) |
| | 140 | Ziggurat - Downtown | \$63,985 | Eliminate, Yolobus Route #40 available as alternative |
| | 141 | 3rd/16th Streets | \$315,000 | Reduce to peak-only w/ 30 min headways |
| 33 | 142 | 9th/10th Streets | \$105,000 | Reduce to peak-only w/ 30 min headways |

| | Route | Name | Savings | Notes |
|----|-------|---|----------|---|
| | 16 | Del Paso Hts - Norwood Ave | \$21,631 | Eliminate, alternative available (#14) |
| | 24 | Madison - Greenback | \$12,172 | Eliminate, no Bella Vista HS or Folsom Stage Line on Saturday |
| | 28 | 8 Fair Oaks - Folsom Blvd \$58,773 Eliminate, alternative available (| | Eliminate, alternative available (#21) |
| A | 34 | McKinley | \$21,678 | Eliminate, alternative available (#30) |
| 8 | 47 | Phoenix Park | \$19,906 | Eliminate, alternatives available (#56, #81) |
| 2 | 54 | Center Parkway | \$38,062 | Eliminate, alternative available (#56) |
| SA | 62 | Freeport | \$66,076 | Eliminate, Route 6 provides better coverage |
| | 65 | Franklin South | \$20,750 | Eliminate, ridership too dependent on weekday commuters |
| | 73 | White Rock | \$30,101 | Eliminate, ridership too dependent on weekday commuters |
| | 74 | International | \$42,699 | Eliminate, ridership too dependent on weekday commuters |
| | 75 | Mather Field | \$22,682 | Eliminate, demand too low for weekend service |

| اح | | | Savings | Notes |
|----|----|--------------|----------|---|
| 된 | | | \$30,865 | Eliminate, ridership too dependent on Florin HS |
| 3 | 34 | 34 McKinley | | Eliminate, alternative available (#30) |
| S | 75 | Mather Field | \$20,387 | Eliminate, demand too low for weekend service |

If Route 9 were eliminated, a branch could be created on Route 82, reducing service on a lesser used segment from 30 to 60 minutes headways but covering most of Walnut Avenue. Route 36 and 63 have both been low-performing routes for many years due to passenger preference for nearby light rail service. Route 37 has failed to capture much ridership other than students going to Hiram Johnson, who can take Route 8 or 212. Route 83 has one very busy trip in the afternoon that could be covered by a tripper at minimal cost. Routes 141 and 142 are downtown parking lot shuttles. They currently have midday service, but demand for it is very low. Customers currently using these routes during the day could use any one of several major routes that traverse the downtown area all day. Peak service could also be reduced from 15 to 30 minute headways. State workers currently using these shuttles would simply have to plan their trips accordingly. Currently, Route 16 and 47 are the only two CBS routes with weekend service. If these routes were eliminated on Saturday, the entire CBS facility could be closed all weekend, saving money on electricity, dispatchers, extra board drivers, etc. It would also put all CBS drivers into a Monday-Friday schedule, eliminating staffing complications that come with weekend (e.g., overtime). Routes 5, 34, 65, 73, and 74 perform reasonably well during the week, but tend to cater to students (#5, #34) or commuters (#65, #73, #74). Without these markets, weekend service captures minimal ridership.



Option 1:

Eliminate all routes below 70% of group averages

Weekdays:

6, 9, 10, 36, 63, 73, 75, 83, 94, 95, 106, 107, 205, 249, 251, 261

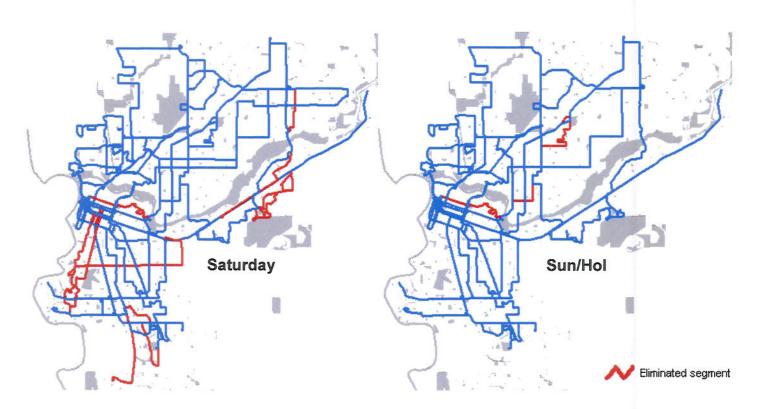
Saturdays:

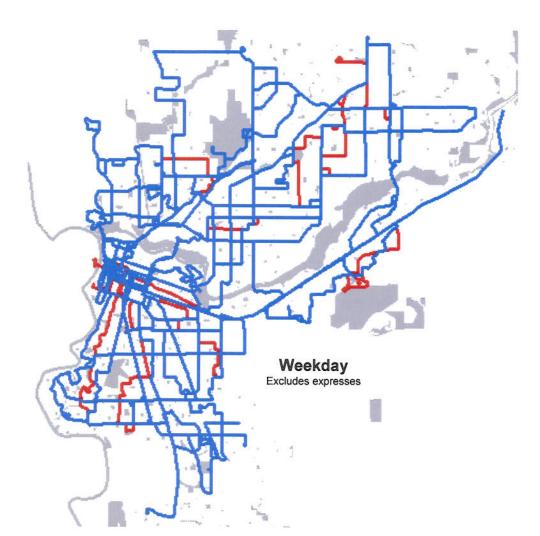
6, 28, 34, 54, 61, 62, 65, 73, 74, 75

Sun/Hol:

34, 82

830,000 Boardings 61,600 Revenue Hours 9.4% of service 42 drivers \$2,940,000 annual savings \$2,450,000 savings in FY 2010





Option 2:

Eliminate all routes below 70% of system average

Weekdays:

6 , 9, 10, 18, 20, 36, 37, 63, 73, 75, 94, 95, 140, 141, 142, 205, 249, 251, 261

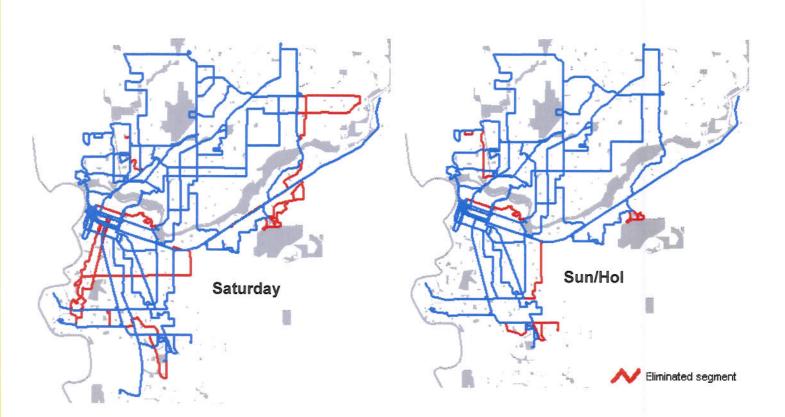
Saturdays:

6, 16, 24, 28, 34, 47, 54, 61, 62, 73, 74, 75

Sun/Hol:

5, 8, 13, 34, 75

1,020,000 boardings 80,700 revenue hours 12.4% of service 54 drivers \$3,780,000 annual savings \$3,150,000 savings in FY 2010





Option 3:

Eliminate all routes below 70% of group averages or system average

Weekdays:

6, 9, 10, 18, 20, 36, 37, 63, 73, 75, 83, 94, 95, 106, 107, 140, 141, 142, 205, 249, 251, 261

Saturdays:

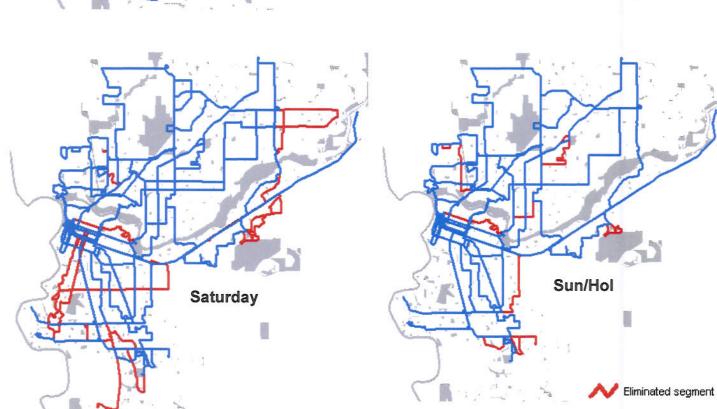
6, 16, 24, 28, 34, 47, 54, 61, 62, 65, 73, 74, 75

Sun/Hol:

5, 8, 13, 34, 75, 82

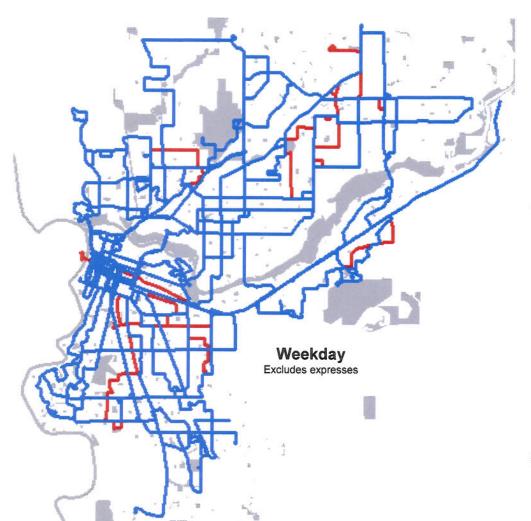
1,205,000 Boardings 90,800 Revenue Hours 13.9% of service 61 drivers \$4,270,000 annual savings

\$3,558,000 savings in FY 2010



Weekday

Excludes expresses



Option 4:

Eliminate the following routes

Weekdays:

9, 10, 18, 36, 37, 63, 73, 83, 94, 95, 140, 141*, 142*

* 141 and 142 would still run at peak

Saturdays:

16, 24, 28, 34, 47, 54, 62, 65, 73, 74, 75

Sun/Hol:

5, 34, 75

800,000 Boardings 63,500 Revenue Hours 9.7% of service 43 drivers \$3,010,000 annual savings \$2,508,000 savings in FY 2010

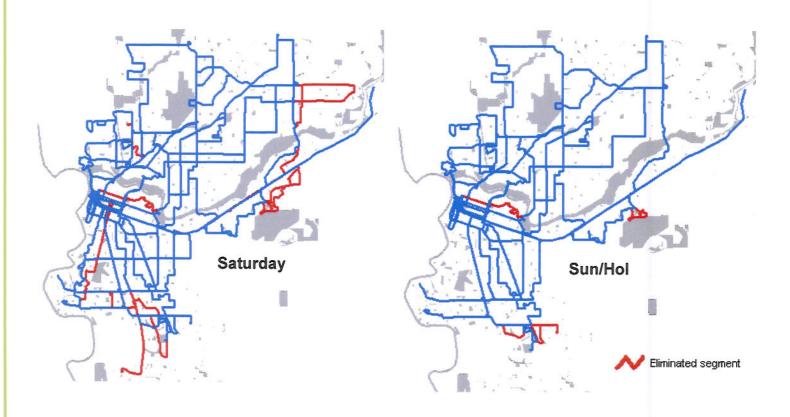
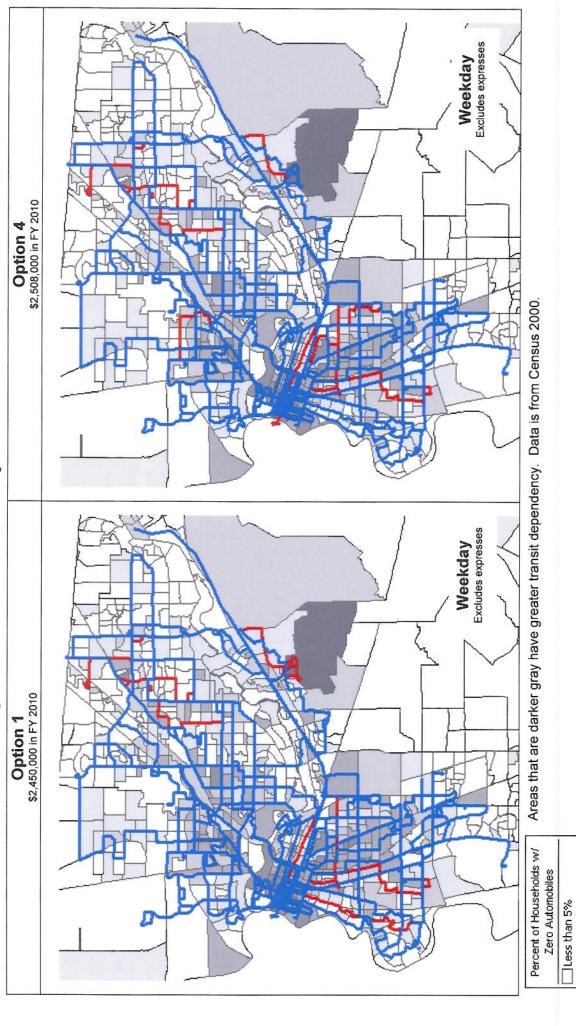


Exhibit H

Impact on Transit-Dependent Patrons



5-10% 10-15% 15-30% 30-60%

| Exhibit I |
|------------------------|
| Public Comments |
| Rec'd as of 6/1/09 |

Route

where are service change details?

where are service change details?

where are service change details?

| Callel | Phone of email | Public Con |
|--------------------------------|---|---|
| Dave O'Toole | davotooole@yahoo.com | Rec'd as of |
| Miles Wichelns | Miles.Wichelns@ucdmc.ucdavis.edu | 6 |
| Maxine Sherman | msherman@sos.ca.gov | 6 |
| Todd Golterman | tolderman@calstrs.com | 14 |
| Bob Firestone | bfire@trip.net | 23 |
| Bob Firestone | bfire@trip.net | 24 |
| Bob Firestone | bfire@trip.net | 28 |
| Louis J. Carro | 33rdsac@att.net | 34 |
| Luke Pardee | lukepardee@comcast.net | 34 |
| Warren Jones | wjones@pacific.edu | 34 |
| Amy Dykstra | amydykstra825@hotmail.com | 37 |
| female | (916) 361-2985 | 61 |
| Vicki Duart | vduart@calstrs.com | 61 |
| Dave O'Toole | davotooole@yahoo.com | 62 |
| Miles Wichelns | Miles.Wichelns@ucdmc.ucdavis.edu | 62 |
| Maxine Sherman | msherman@sos.ca.gov | 62 |
| Tom Pooler | tom.pooler@dts.ca.gov | 65 |
| Tom Pooler | tom.pooler@dts.ca.gov | 73 |
| Tom Pooler | tom.pooler@dts.ca.gov | 74 |
| Luke Pardee | lukepardee@comcast.net | 82 |
| Lynette Stueve | lynette.stueve@earthlink.net | 82 |
| unknown | weberisbeck@aol.com | 82 |
| female | (916) 361-2986 | 83 |
| Jan Crawford | jcrawford@calstrs.com | 104 |
| Joanne Chan | jchan@airquality.org | 106 |
| Joanne | | |
| K & M Brothers | joanne@tidepool.com | 106 |
| Joanne Chan | klandml@hotmail.com | 106 |
| | jchan@airquality.org | 107 |
| Joanne K & M Brothers | joanne@tidepool.com | 107 |
| | klandml@hotmail.com | 107 |
| Ryan M. Aten Corey Lockett | ryan.aten@gsa.com | 107 |
| Chyrl Moore | clockette@calstrs.com | 140 |
| David Jurisich | cmoore@calstrs.com | 140 |
| | DJurisich@calstrs.com | 140 |
| Heather Paterson Jim McNearney | hpaterson@calstrs.com | 140 |
| 0.5% | jim.mcnearney@dgs.ca.gov | 140 |
| Joseph Wiley M. Williams | jwiley@calstrs.com | 140 |
| unknown | mwilliams@calstrs.com | 140 |
| Patrick Rhodes | mwilliams@calstrs.com | 140 |
| | prhodes@calstrs.com | 140 |
| Ruby Steves | rsteves@calstrs.com | 140 |
| Vicki Duart | vduart@calstrs.com | 140 |
| Anthony Pane | avpbc01@yahoo.com | 141 |
| female | (916) 361-2984 | 261 |
| Judy Lane | jlane612@earthlink.net | 20 min. LR headways |
| Paul Ashby | papa_pll30@yahoo.com | Monthly pass |
| John Jaksich | pegasus61@calweb.com | raise fares, don't cut service |
| Constance Anderson | connyzmail@sbcglobal.net | where are service change details? |
| Felicia Jellison | felicia.jellison@sanjuan.edu | where are service change details? |
| Louise Anderson | landerson2048@comcast.net | where are service change details? |
| LUCV EUKUChimo | triary tribria hima a (a) alta a a mari | 11/10 and and anning about a -1 - 1 - 1 - 0 |

lucy.fukushima@dts.ca.gov

leexanthippe@yahoo.com

Kwillis@energy.state.ca.us

Phone or email

Caller

Lucy Fukushima

Lee Xanthippe

Kerry Willis

Weekday Route Productivity Systemwide Performance Standard = 16.4 boardings per revenue hour

| | | | | | Direct | | Farebox | Boardings | | ling |
|--|--|---------------------------------------|---|--|--|-------------|----------|--|--------------|--|
| Route | Classification | | DailyOn | RevHrs | Cost | Revenue | Recovery | Per RH | Group Avg | |
| | Central City | 21 | 83 | 1,000,000,000 | \$522 | \$137 | 18.4% | 14.7 | | X |
| | Central City | 63 | | | \$3,150 | \$672 | 14.9% | 11.2 | | Х |
| 142 | Central City | 37 | 251 | 17.5 | \$1,621 | \$462 | 19.9% | 14.3 | | X |
| | | | | | Group Ave | rage = | | 13.4 | | |
| | | | | | Performan | ce Standard | i = | 9.4 | | |
| | | | | | | | | | | |
| 3 | Commute | 8 | 235 | 5.8 | \$532 | \$461 | 60.6% | 40.8 | | |
| 7 | Commute | 6 | 164 | 4.1 | \$379 | \$322 | 59.4% | 40.0 | | |
| 29 | Commute | 4 | 140 | 4.0 | \$373 | \$274 | | 34.6 | | |
| 89 | Commute | 4 | 35 | | | \$62 | 39.7% | 29.6 | | |
| 100 | Commute | 7 | 81 | | | \$129 | | 20.6 | | |
| 101 | Commute | 4 | 47 | | | \$91 | 31.3% | 21.3 | | |
| | Commute | 8 | 59 | | | \$114 | 30.4% | 21.0 | | |
| | Commute | 8 | 105 | | | \$201 | 41.1% | 28.4 | | |
| | Commute | 6 | 57 | 2.7 | | \$109 | 30.1% | 20.8 | | |
| | Commute | 4 | 45 | | | \$87 | 27.5% | 19.0 | X | |
| | Commute | 4 | 39 | | | \$74 | 26.7% | 18.4 | X | |
| | Commute | 4 | 121 | 3.7 | | \$232 | 47.0% | 32.4 | ^ | |
| | · | · · · · · · · · · · · · · · · · · · · | | 0.7 | Group Ave | | 47.078 | 27.3 | | |
| | | | - | | | ce Standard | - | 19.1 | | |
| | | | | | renoman | l Starruard | - | 19.1 | | |
| 1 | Crosstown | 115 | 3,096 | 103.4 | \$9,560 | \$3,693 | 27.0% | 29.9 | | |
| | Crosstown | 71 | 1,740 | | | | | | | |
| | Crosstown | | | | | | 25.7% | 26.0 | | |
| | Crosstown | 64 30 | 2,527 | | | | | 33.8 | | |
| | Crosstown | 52 | 1,088 | | | \$1,263 | | 28.7 | | |
| CONTRACT CO. | | | 1,250 | | The state of the s | \$1,662 | 34.3% | 34.1 | | •••• |
| | Crosstown | 28 | 391 | | | \$519 | | 24.4 | | |
| THE RESERVE OF THE PARTY OF THE | Crosstown | 58 | 1,596 | | | \$2,075 | 25.3% | 25.7 | | |
| | Crosstown | 57 | 1,604 | | | \$2,123 | 26.5% | 26.5 | | |
| | Crosstown | 32 | 1,286 | | | \$1,990 | 36.9% | 31.5 | | |
| 10000000 | Crosstown | 123 | 3,672 | | | \$4,651 | 34.7% | 36.2 | | |
| Commence of the Commence of th | Crosstown | 58 | 1,677 | 62.3 | | \$1,811 | 22.0% | 26.9 | | |
| | Crosstown | 44 | 409 | the second secon | | \$463 | 14.7% | 17.2 | X | |
| T | Crosstown | 28 | 1,109 | | | \$1,666 | 33.4% | 29.3 | | |
| 87 | Crosstown | 60 | 1,277 | 43.5 | The second secon | \$1,624 | 28.3% | 29.4 | | |
| | | | | | Group Ave | | | 28.6 | | |
| 24/20/20/16 | | | | | Performan | ce Standard | = | 20.0 | | |
| | Feeder | 27 | 301 | 12.4 | \$1,236 | 6242 | 10.20/ | 22.5 | | |
| | Feeder | 29 | 331 | | | | 19.3% | The second secon | | |
| | Feeder | | | | | | 23.0% | 23.1 | | |
| | Control of the Contro | 52 | 542 | | | | 20.3% | 18.0 | | |
| | Feeder | 33 | 396 | | | | 24.1% | 20.7 | | |
| | Feeder | 32 | 524 | | | \$783 | 26.1% | 23.1 | | |
| | Feeder | 28 | 967 | 39.8 | | \$1,183 | 22.5% | 24.3 | | |
| | Feeder | 27 | 256 | | | | 16.7% | 15.4 | | X |
| | Feeder | 24 | A SOURCE STATE OF THE PARTY OF | 0.000.000.000 | | | 30.1% | 25.0 | | |
| | Feeder | 20 | | | | | | 16.5 | | The same of the sa |
| | Feeder | 37 | 677 | 100000000000000000000000000000000000000 | | | | 20.6 | | |
| 93 | Feeder | 57 | 1,111 | 50.7 | | | 24.5% | 21.9 | | |
| | r_1200001202-020-020-0 | | *************************************** | | Group Ave | | | 21.0 | | |
| | | | I. | | Performan | ce Standard | = | 14.7 | | |

Weekday Route Productivity Systemwide Performance Standard = 16.4 boardings per revenue hour

| | | | | | Direct | | Farebox | Boardings | Fai | iling |
|--|--------------------|--|-------------|---|--------------|--------------|-------------|-----------|--------------|-------|
| Route | Classification | TotTrips | DailyOn | RevHrs | Cost | Revenue | Recovery | Per RH | Group Avg | |
| 54 | Local | 32 | 683 | 26.0 | | \$887 | 25.8% | 26.3 | o respecting | |
| 55 | Local | 27 | 585 | | \$1,535 | \$783 | 35.7% | 35.2 | | |
| | Local | 67 | 1,480 | | \$4,312 | \$1,996 | 32.4% | | | |
| | Local | 28 | 282 | | \$1,905 | \$460 | 16.9% | 13.7 | Х | X |
| | Local | 29 | 357 | 21.1 | \$1,946 | \$555 | 19.9% | 17.0 | | ^ |
| | Local | 14 | 183 | 13.6 | \$1,258 | \$183 | 10.2% | 13.5 | Х | X |
| | Local | | 100 | 13.0 | Group Ave | | 10.276 | 22.9 | ^ | ^ |
| - | | | | | | ce Standard | _ | | | |
| | | | | | renoman | Je Staridard | | 16.0 | | |
| 2 | Radial | 43 | 759 | 37.2 | \$3,440 | \$1,057 | 21.5% | 20.4 | - | |
| | Radial | 44 | 606 | 37.8 | \$3,440 | \$773 | 15.5% | | | V |
| | Radial | 35 | | | | | | 16.0 | X | Х |
| | Radial | | 709 | 28.5 | \$2,638 | \$999 | 26.5% | 24.8 | | |
| | | 59 | 1,623 | 54.7 | \$5,055 | \$2,271 | 31.4% | 29.7 | | |
| | Radial | 99 | 1,927 | 78.9 | \$7,297 | \$1,899 | 18.2% | 24.4 | | |
| | Radial | 30 | 513 | 21.5 | \$1,983 | \$506 | 17.8% | 23.9 | | |
| | Radial | 56 | 892 | 42.2 | \$3,901 | \$1,078 | 19.3% | 21.2 | | |
| | Radial | 44 | 391 | 24.5 | \$2,262 | \$501 | 15.5% | 16.0 | X | Х |
| | Radial | 58 | 1,266 | 49.5 | \$4,579 | \$1,586 | 24.2% | 25.6 | | |
| | Radial | 52 | 815 | 41.9 | \$3,876 | \$1,034 | 18.7% | 19.4 | | |
| | Radial | 119 | 4,411 | 106.8 | \$9,873 | \$5,632 | 39.9% | 41.3 | | |
| 56 | Radial | 67 | 2,185 | 50.0 | \$4,619 | \$2,712 | 41.1% | 43.7 | - | |
| 61 | Radial | 50 | 980 | 44.5 | \$4,113 | \$1,361 | 23.1% | 22.0 | | |
| 62 | Radial | 64 | 1,414 | 63.1 | \$5,838 | \$1,265 | 15.2% | 22.4 | | |
| 63 | Radial | 22 | 277 | 23.2 | \$2,141 | \$356 | 11.6% | 12.0 | Х | Х |
| | Radial | 62 | 2,056 | 57.8 | \$5,348 | \$2,900 | 37.9% | 35.5 | | Α |
| | Radial | 59 | 1,141 | 43.2 | \$3,998 | | 27.8% | 26.4 | | |
| - 00 | radiai | | 1,141 | 45.2 | Group Ave | | 27.070 | 25.0 | | |
| | | | | | | | | | | |
| | | | | | Performan | œ Standard | = | 17.5 | | |
| | Shuttle | | - 404 | | 4040 | 2424 | | 40.0 | | |
| | | | 121 | 12.1 | \$910 | \$134 | 9.6% | 10.0 | X | X |
| | Shuttle | | 109 | 12.5 | \$940 | \$80 | 5.6% | 8.7 | Х | X |
| | Shuttle | | 221 | 11.4 | \$854 | \$294 | 22.5% | 19.4 | | |
| | Shuttle | | 136 | 11.9 | \$895 | \$172 | 12.6% | 11.4 | | Х |
| | Shuttle | | 650 | 11.5 | \$861 | \$574 | 43.6% | 56.6 | | |
| | Shuttle | | 130 | 11.5 | \$865 | \$169 | 12.8% | 11.3 | | Х |
| | Shuttle | | 258 | 13.5 | \$1,014 | \$334 | 21.5% | 19.1 | | |
| | Shuttle | | 10 | 6.4 | \$479 | \$18 | 2.4% | 1.6 | | |
| | Shuttle | | 76 | 11.7 | \$878 | \$112 | 8.3% | 6.5 | X | Х |
| 95 | Shuttle | | 102 | 11.8 | \$887 | \$153 | 11.2% | 8.6 | X | Х |
| | | | | | Group Ave | rage = | | 15.3 | | |
| | | | | | | e Standard | = | 10.7 | | |
| | | | | * | | 1 | | | | |
| | | | | | SYSTEM A | VERAGE = | | 23.5 | | |
| | | | | | | ANCE STA | | 16.4 | | |
| otes: | | | | | | | | 10.4 | - | |
| | s not failing on S | Saturday or | Sun/Hol. so | it can't be | eliminated N | Л-F | | | | |
| | TMA pays all ne | | | | | | imination | | | |
| | 95, 106, and 1 | | | | | Chaca for e | mination | | | |
| | data from APCs | | | | reigins | | | | | 1 = 1 |
| | ing factor of \$92 | | | | otim atod | ot povince (| \$75.00 for | CPC) | | |
| | | | | | | | | | | |
| | stimate is base | | | | | | | | | |
| | covery figure us | | | i.e., \$132.1 | o per reven | ue nour (\$1 | 14./1 for C | 82) | | |
| THE PARTY OF THE P | lata from 12/1/0 | The state of the s | | | | | | | | |
| | thts routes = 1, | | | | | | | | | |
| | hts total annua | l cost is \$17 | .7m. Fare | revenue is S | | | | | | |
| itrus Heig | | | | | | | | | | |
| outes fail | ing group perfor | | | | 196 | revenue ho | urs per day | | | |
| outes fail outes fail | ing group perfor | rmance star | ndard total | 100100000000000000000000000000000000000 | | boardings p | | | | |
| outes fail outes fail | | rmance star | ndard total | total | 2,641 | | er day | | | |

Saturday Route Productivity Systemwide Performance Standard = 14.7 boardings per revenue hour

| Davit- | Classiff - 11 | Tear | D-11 C | D | D: | - | Farebox | Boardings | | ling |
|---|--|--|--|--------------------------|--|---|---------------------------|-------------------|-----------|---|
| Route | Classification | TotTrips | DailyOn | RevHrs | DirectCost | | Recovery | Per RH | Group Avg | System Av |
| 1 | | 95 | | 66.2 | | \$1,738 | 19.9% | 22.0 | 1800 1800 | Upon the second |
| | Crosstown | 44 | | 42.1 | \$3,896 | \$1,175 | 21.1% | 21.4 | | |
| 23 | Crosstown | 52 | 1,839 | 63.2 | \$5,844 | \$2,458 | 29.4% | 29.1 | | |
| 25 | Crosstown | 21 | 554 | 24.4 | \$2,253 | \$644 | 20.0% | 22.7 | 411 | |
| 26 | Crosstown | 21 | 440 | 14.3 | \$1,318 | \$585 | 31.1% | 30.9 | | |
| 65 | Crosstown | 16 | 133 | 9.0 | | \$177 | 14.9% | 14.8 | Х | |
| 67 | | 31 | | 28.9 | The state of the s | \$1,212 | 31.7% | 32.2 | | |
| | Crosstown | 29 | | 29.0 | | \$1,094 | 28.6% | 28.6 | | - |
| 80 | | 26 | Commence of the Commence of th | | | \$1,282 | 30.5% | 26.0 | | |
| 81 | | 87 | | | The second second residence in the second | \$2,356 | 24.0% | 25.1 | | |
| 82 | er warming the contract of the | | At Automotive State Co. | | | | | | | |
| | | 31 | | | The second secon | \$579 | 14.6% | 17.9 | | |
| 84 | The second secon | 20 | | 24.8 | | \$898 | 27.4% | 24.1 | | |
| 87 | Crosstown | 29 | 455 | 14.4 | | \$579 | 30.4% | 31.6 | | |
| | | | | | Group Ave | rage = | | 25.1 | | |
| | | | | | Performan | ce Standard | f = | 17.6 | | |
| | | | | | | | | | | |
| 5 | Feeder | 25 | 220 | 12.3 | \$1,140 | \$290 | 17.8% | 17.9 | | |
| 8 | Feeder | 27 | 227 | 13.0 | \$1,199 | \$338 | 19.7% | 17.5 | | |
| 13 | Feeder | 20 | 233 | 14.6 | | \$359 | 18.6% | 16.0 | | |
| 14 | Feeder | 23 | | 17.6 | | \$502 | 21.5% | 19.0 | | |
| | Feeder | 20 | 500000000000000000000000000000000000000 | | The second second | \$550 | 19.6% | 21.2 | | |
| | Feeder | 46 | | | | | 33.6% | The second second | | |
| | | | | 12.9 | | \$572 | | 27.9 | | |
| | Feeder | 18 | | | | \$105 | 15.1% | 14.2 | | Х |
| | Feeder | 28 | | | | \$483 | 14.4% | 12.4 | Х | Х |
| 93 | Feeder | 22 | 469 | 19.8 | | \$694 | 26.5% | 23.7 | | |
| | | | | | Group Ave | rage = | the server and the server | 18.9 | | |
| | | | | | Performan | ce Standard | = | 13.2 | | |
| | | | | | | | | | | |
| 54 | Local | 18 | 169 | 16.4 | \$1,518 | \$219 | 10.1% | 10.3 | X | X |
| | Local | 19 | 254 | 10.0 | The second secon | \$340 | 25.8% | 25.4 | | |
| | Local | 23 | 451 | The second second second | The second secon | \$608 | | | | |
| - | | | | 14.7 | \$1,361 | | 31.2% | 30.6 | | |
| | Local | 22 | 99 | 13.0 | | \$161 | 9.4% | 7.6 | Х | X |
| 74 | THE PROPERTY OF THE PARTY OF TH | 24 | 121 | 18.4 | | \$188 | 7.7% | 6.6 | X | Х |
| 75 | Local | 13 | 140 | 9.8 | | \$139 | 10.8% | 14.3 | | X |
| | | | | | Group Ave | rage = | | 15.8 | | |
| | | | | | Performan | ce Standard | = | 11.1 | | |
| | | | | | | | | | | |
| 6 | Radial | 22 | 240 | 20.8 | \$1,919 | \$306 | 11.2% | 11.6 | X | Х |
| | Radial | 31 | 749 | 23.4 | \$2,165 | \$1,048 | 33.8% | 32.0 | | |
| | Radial | 69 | 834 | 39.4 | \$3,642 | \$822 | 15.8% | 21.2 | | |
| | Radial | 19 | 102 | 9.4 | \$865 | \$124 | 10.0% | 11.0 | X | Х |
| | Radial | | 335 | / YACKY | | 100000000000000000000000000000000000000 | | | ^ | ^ |
| | | 25 | | 19.3 | \$1,783 | \$420 | 16.5% | 17.4 | | |
| | Radial | 70 | 2,471 | 65.5 | \$6,054 | \$3,155 | 36.5% | 37.7 | | |
| | Radial | 57 | 1,289 | 41.9 | \$3,871 | \$1,599 | 28.9% | 30.8 | | |
| | Radial | 30 | 390 | 29.6 | \$2,739 | \$542 | 13.8% | 13.2 | X | X |
| 62 | Radial | 29 | 413 | 28.5 | \$2,635 | \$369 | 9.8% | 14.5 | Х | X |
| 86 | Radial | 28 | 709 | 22.0 | \$2,033 | \$1,000 | 34.4% | 32.2 | | |
| 88 | Radial | 29 | 415 | | | | | 25.5 | | |
| | | | | | Group Ave | | | 22.4 | | |
| | | | | | | ce Standard | = | 15.7 | | |
| | - | | | | . Giroimani | - claridar | | 13.7 | | |
| 40 | Shuttle | | 400 | 0.0 | 6700 | 6445 | 40.004 | 22- | | V |
| | Shuttle | | 109 | 1-77 | \$700 | \$145 | | 11.7 | | X |
| 47 | Shuttle | | 99 | 8.6 | | | 13.0% | 11.5 | | Х |
| | | | | | Group Ave | | | 11.6 | | |
| | | | | | Performan | ce Standard | = | 8.1 | | |
| | | | | | | | | | | |
| | | | | | SYSTEMA | VERAGE = | | 21.0 | | |
| otes: | | | | | THE RESIDENCE WAS ASSESSED AND THE | ANCE STA | | 14.7 | | |
| oute 28 is | s partly subsidiz | ed by Citar | s Heights | | | | | | | |
| | data from APCs | | | sheete | | | | | · | |
| | ting factor of \$9 | | | | otimated | et covince | (\$75.00 fa- | CDC | | |
| | | | | | | | | | | |
| revenue e | estimate is base | | | | | | | | | |
| | covery figure us | | | ı.e., \$132.1 | 8 per reven | ue hour (\$1 | 14.71 for C | BS) | | |
| | data from 12/1/0 | | | | | | | | | commence de la commencia |
| oute 85 d | | 21. 23. 24. | 25, 28, 80, | 93, 94, 95, | 100, 103, 10 | 6, 107 | | | | |
| oute 85 d | ghts routes = 1, | | | | | | | | | |
| oute 85 d itrus Heig | | | | revenue is | \$2.9m (16% |). Citrus H | eights pavs | \$3.0m (17%) | | 110000000000000000000000000000000000000 |
| oute 85 d itrus Heig itrus Heig | hts total annua | I cost is \$17 | 7.7m. Fare | revenue is | | | | | | |
| oute 85 d itrus Heig itrus Heig outes fail | ghts total annua ling group perfo | I cost is \$17 rmance star | 7.7m. Fare ndard total | revenue is | 170 | revenue ho | urs per day | | | |
| oute 85 d itrus Heig itrus Heig outes fail outes fail | hts total annua | l cost is \$17 rmance star rmance star | 7.7m. Fare ndard total ndard total | | 170 1,981 | revenue ho boardings | urs per day | | | |

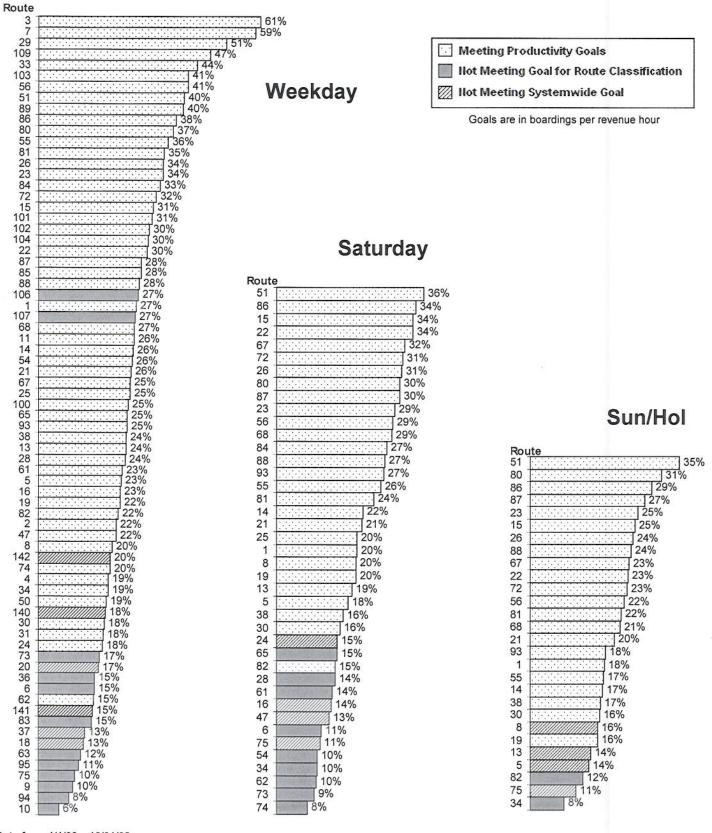
Sun/Hol Route Productivity Systemwide Performance Standard = 14.2 boardings per revenue hour

| | | | | | | | Farebox | Boardings | | iling |
|------------|--------------------|---------------|---------------|---|--------------|--|-------------|--------------|--|------------|
| Route | Classification | | DailyOn | RevHrs | DirectCost | The state of the s | | Per RH | Group Avg | System Avg |
| | Crosstown | 62 | 889 | 45.6 | | \$1,061 | 17.6% | 19.5 | | |
| | Crosstown | 31 | 598 | 2 22 22 22 22 22 22 22 22 22 22 22 22 2 | \$2,749 | \$781 | 19.9% | 20.1 | | |
| | Crosstown | 47 | 1,317 | 52.4 | | \$1,761 | 25.4% | 25.1 | | |
| | Crosstown | 20 | 266 | 11.1 | \$1,022 | \$354 | 24.2% | 24.1 | | |
| 67 | Crosstown | 31 | 690 | 28.9 | \$2,675 | \$897 | 23.5% | 23.8 | | |
| | Crosstown | 29 | 614 | 29.0 | \$2,677 | \$812 | 21.2% | 21.2 | | |
| | Crosstown | 23 | 650 | 24.5 | \$2,264 | \$1,006 | 31.1% | 26.5 | | |
| 81 | Crosstown | 61 | 1,321 | 58.7 | \$5,426 | \$1,673 | 21.6% | 22.5 | | |
| 82 | Crosstown | 28 | 415 | 27.5 | \$2,538 | \$448 | 12.4% | 15.1 | X | |
| 87 | Crosstown | 21 | 288 | 10.2 | \$945 | \$367 | 27.2% | 28.2 | | |
| | | | | | Group Ave | rage = | | 22.6 | | |
| | | | | | Performan | | = | 15.8 | | |
| | | | | | | | | | | |
| | Feeder | 24 | 162 | 11.7 | \$1,085 | \$213 | 13.7% | 13.8 | | X |
| | | 25 | 175 | 12.4 | \$1,144 | \$261 | 16.0% | 14.2 | | X |
| | Feeder | 20 | 179 | 14.6 | \$1,349 | \$275 | 14.3% | 12.3 | | X |
| | Feeder | 23 | 266 | 17.6 | \$1,631 | \$397 | 17.0% | 15.1 | | |
| | Feeder | 20 | 357 | 20.7 | \$1,917 | \$436 | 15.9% | 17.2 | | |
| 22 | Feeder | 40 | 204 | 10.6 | \$983 | \$325 | 23.1% | 19.2 | | |
| 93 | Feeder | 22 | 313 | 19.8 | \$1,831 | \$463 | 17.7% | 15.8 | - | |
| | | | | | Group Ave | rage = | | 15.4 | | |
| | | | | | Performand | e Standard | = | 10.8 | | |
| | | | | | | | | | | |
| 55 | Local | 16 | 132 | 7.8 | \$717 | \$176 | 17.2% | 17.0 | | |
| 72 | Local | 22 | 302 | 13.4 | \$1,242 | \$407 | 22.9% | 22.5 | | |
| 75 | Local | 11 | 110 | 7.8 | | \$110 | 10.7% | 14.2 | | Х |
| | - | | | | Group Ave | | | 17.9 | | |
| | | | | | Performand | | = | 12.5 | | |
| - | | | | | | | | | | |
| 15 | Radial | 27 | 541 | 23.1 | \$2,139 | \$757 | 24.8% | 23.4 | | |
| 30 | Radial | 46 | 560 | 25.4 | \$2,346 | \$551 | 16.4% | 22.1 | | |
| 34 | Radial | 19 | 81 | 9.4 | \$865 | \$98 | 7.9% | 8.6 | X | X |
| 38 | Radial | 20 | 262 | 14.9 | \$1,378 | \$328 | 16.6% | 17.6 | PURE PURE POLICE OF THE PERSON NAMED IN COLUMN 1 | |
| 51 | Radial | 52 | 1,627 | 44.6 | \$4,126 | \$2,077 | 35.2% | 36.5 | - | |
| 56 | Radial | 55 | 950 | 40.0 | \$3,700 | \$1,179 | 22.3% | 23.7 | | |
| 86 | Radial | 21 | 427 | 15.9 | \$1,473 | \$603 | 28.6% | 26.8 | | |
| 88 | Radial | 29 | 323 | 14.3 | | \$450 | 23.7% | 22.5 | | |
| | | | | | Group Ave | | | 22.6 | | |
| | | | | | Performand | | = | 15.9 | | |
| | | | | | | | | | | |
| | | | | | SYSTEM A | VERAGE = | | 20.3 | | |
| lotes: | | | | | PERFORM | ANCE STA | NDARD = | 14.2 | | |
| Ridership | lata from APCs | | | | | | | | | |
| irect cost | ing factor of \$9 | 2.47 per rev | enue hour i | s used for e | stimated co | st savings | | | | |
| | stimate is base | | | | | | wide reveni | ıe e | | |
| arebox re | covery figure u | ses total cos | sting factor, | i.e., \$132.1 | 8 per reven | ue hour | | | | |
| itrus Heig | hts routes $= 1$, | 21, 23, 24, | 25, 28, 80, 9 | 93, 94, 95, | 100, 103, 10 | 6, 107 | | | | |
| | hts total annua | | | | | | eights pays | \$3.0m (17%) | 10011-0-001 | |
| | ing group perfo | | | | | | urs per day | | | (|
| outes fail | ing group perfo | rmance star | ndard total | | 496 | boardings p | er day | | | |
| | ing systemwide | | | total | | | urs per day | | | |
| | ing systemwide | | | | | boardings p | | | | |

Route Productivity
Supplemental Service
Systemwide Performance Standard = 49.8 boardings per revenue hour

| | | 111200000000000000000000000000000000000 | | Direct | | Farebox | Boardings | |
|--|------------------|---|---|-----------|-------------|---------------------------|-----------|---------|
| Route | TotTrips | DailyOn | RevHrs | Cost | Revenue | Recovery | Per RevHr | Failing |
| 200 | 2 | 69 | 1.0 | 90 | 76 | 59.2% | 71.1 | |
| 201 | 2 | 54 | 0.9 | 83 | 59 | 49.9% | 60.0 | |
| 205 | 2 2 2 | 48 | 1.2 | 109 | 53 | 33.9% | 40.7 | X |
| 206 | 2 | 98 | 0.8 | 74 | 108 | 101.9% | 122.5 | |
| 210 | 2 | 67 | 1.0 | 92 | 74 | 55.8% | 67.0 | |
| 211 | 2 3 2 | 103 | 1.1 | 99 | 113 | 80.1% | 96.3 | |
| 212 | 3 | 119 | 1.7 | 155 | 131 | 58.9% | 70.8 | |
| 213 | 2 | 110 | 1.0 | 91 | 121 | 93.4% | 112.2 | |
| 214 | 4 | 149 | 2.0 | 180 | 164 | 63.6% | 76.4 | |
| 226 | 2 | 90 | 1.7 | 154 | 99 | 44.8% | 53.9 | |
| 227 | 1 | 67 | 0.6 | 57 | 74 | 89.9% | 108.1 | |
| 228 | 1 | 40 | 0.8 | 71 | 44 | 43.2% | 51.9 | |
| 246 | 2 | 95 | 1.5 | 134 | 105 | 54.5% | 65.5 | |
| 247 | 2 2 2 1 | 85 | 1.1 | 102 | 94 | 64.3% | 77.3 | |
| 248 | 2 | 75 | 1.0 | 90 | 83 | 64.3% | 77.3 | |
| 249 | 1 | 12 | 0.7 | 60 | 13 | 15.4% | 18.5 | X |
| 251 | 1 | 26 | 0.5 | 49 | 29 | 40.8% | 49.1 | X |
| 252 | 2 | 66 | 0.7 | 65 | 73 | 78.5% | 94.3 | |
| 255 | 3 | 183 | 2.5 | 228 | 201 | 61.7% | 74.1 | |
| 261 | 2 | 67 | 1.9 | 178 | 74 | 28.9% | 34.7 | X |
| | | | - | Group Ave | rage = | | 71.1 | |
| | | | | Performan | ce Standard | = | 49.8 | |
| | | | | | | | | |
| Notes: | | | | | | | | |
| | | rsuppleme | | | | | | |
| | | 8-2009 sch | | | | | | |
| The second secon | | C counts to | Company Street, Street, Street, Street, St. | | | | | |
| | | erformance | | | 4.3 | 4.3 revenue hours per day | | |
| Routes faili | ing group pe | erformance | standard to | tal | 153 | boardings | | |

FAREBOX RECOVERY



Data from 1/1/08 – 12/31/08 Supplemental routes not shown

Route 5 Meadowview-Valley Hi



Key Statistics

| Length | 6.2 | mi | Avg Trip Length | 2.5 | m |
|----------|------|-----|-----------------|--------|---|
| Run Time | 22 | min | Percent On-Time | 75% | |
| Speed | 16.6 | mph | W/C Per Day | 4 | |
| # Stops | 26 | | Avg Fare | \$1.32 | |
| | | | | | |

Pop. Served 23, 213

Area Served 3.0 sq mi

Population Density 7,719 per sq mi

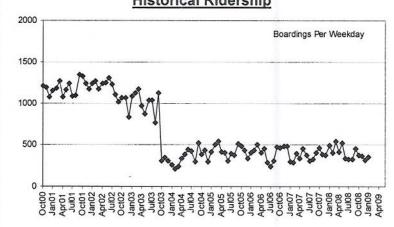
Zero-Auto Households 6%

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|---------|---------|-----------|
| Daily Trips | 29 | 25 | 24 | |
| Revenue Hours | 14.3 | 12.3 | 11.7 | 4,974 |
| Boardings | 331 | 220 | 161 | 105,013 |
| Revenue | \$435 | \$289 | \$212 | \$138,127 |
| Direct Cost | \$1,325 | \$1,140 | \$1,085 | \$459,969 |
| Cost Per Passenger | \$5.72 | \$7.41 | \$9.63 | |
| Boardings/RH | 23.1 | 17.8 | 13.7 | |
| Farebox Recovery | 23% | 18% | 14% | |

Boardings Per Trip

| | Wee | kday | | | |
|------------|-----------|-----------------|-----------|--|--|
| IB to Mea | adowview | OB to Florin HS | | | |
| Start Time | Boardings | Start Time | Boardings | | |
| 6:33a | 13 | 7:33a | 10 | | |
| 7:33a | 12 | 8:27a | 8 | | |
| 8:33a | 10 | 9:27a | 4 | | |
| 9:33a | 6 | 10:27a | 8 | | |
| 10:33a | 8 | 11:27a | 8 | | |
| 11:33a | 13 | 12:27p | 12 | | |
| 12:33p | 25 | 1:27p | 8 | | |
| 1:33p | 9 | 2:27p | 16 | | |
| 2:33p | 12 | 3:27p | 16 | | |
| 3:33p | 15 | 4:27p | 17 | | |
| 4:33p | 11 | 5:27p | 14 | | |
| 5:33p | 7 | 6:27p | 29 | | |
| 6:33p | 7 | 7:27p | 14 | | |

Historical Ridership



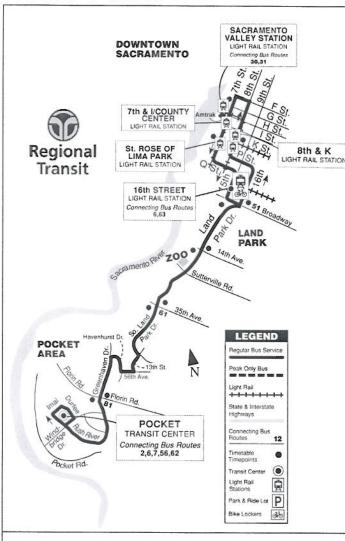
| | Satu | rday | | | |
|------------|-----------|--|----|--|--|
| IB to Me | adowview | OB to Florin HS Start Time Boarding | | | |
| Start Time | Boardings | | | | |
| 8:03a | 8 | 8:27a | 6 | | |
| 9:03a | 8 | 9:27a | 4 | | |
| 10:04a | 8 | 10:27a | 5 | | |
| 11:03a | 13 | 11:27a | 6 | | |
| 12:04p | 10 | 12:27p | 9 | | |
| 1:03p | 9 | 1:27p | 8 | | |
| 2:04p | 7 | 2:27p | 10 | | |
| 3:03p | 7 | 3:27p | 9 | | |
| 4:03p | 11 | 4:27p | 11 | | |
| 5:03p | 6 | 5:27p | 9 | | |
| 6:04p | 4 | 6:27p | 7 | | |
| 7:03p | 5 | 7:27p | 15 | | |
| 8:03p | 4 | | | | |

| IB to Mea | adowview | OB to Florin HS | | | |
|----------------------|----------|-----------------|-----------|--|--|
| Start Time Boardings | | Start Time | Boardings | | |
| 8:03a | 8 | 8:27a | 7 | | |
| 9:03a | 5 | 9:27a | 4 | | |
| 10:04a | 6 | 10:27a | 10 | | |
| 11:03a | 8 | 11:27a | 6 | | |
| 12:04p | 7 | 12:27p | 7 | | |
| 1:03p | 5 | 1:27p | 6 | | |
| 2:04p | 4 | 2:27p | 7 | | |
| 3:03p | 8 | 3:27p | 10 | | |
| 4:03p | 4 | 4:27p | 10 | | |
| 5:03p | 5 | 5:27p | 8 | | |
| 6:04p | 5 | 6:27p | 9 | | |
| 7:03p | 4 | 7:27p | 6 | | |

| Boardings | By | Type |
|------------------|----|------|
| | | |

| Full Fare | 39% | |
|-------------------|-----|--|
| Discount Fare | 34% | |
| DHA | 5% | |
| Los Rios | 16% | |
| CSUS | 0% | |
| Lifetime Pass | 0% | |
| Paratransit* | 2% | |
| Central City Fare | 0% | |
| Other (Free) | 4% | |
| | | |

Route 5 has been around for over 30 years. Prior to the South Line, it was an L-shaped route that went all the way downtown via South Land Park and it only went past 24th Street on certain trips. In September 2003, the downtown leg was cut off with the opening of the South Line, making Route 5 a feeder to light rail rather than a downtown radial line. In September 2008, Route 5 was split at Elsie & Power Inn, with a new branch going down Power Inn to the Verandas Senior Center. Ridership on Route 5 is significantly less on the weekends due to Florin HS being closed.



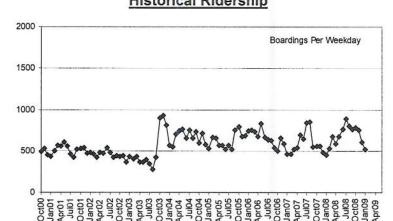
Key Statistics

| Length | 11.1 mi | Avg Trip Length | 4.4 mi |
|----------|----------|-----------------|--------|
| Run Time | 41 min | Percent On-Time | 85% |
| Speed | 15.9 mph | W/C Per Day | 5 |
| # Stops | 70 | Avg Fare | \$1.27 |

Pop. Served 31,617 Area Served 5.2 sq mi Population Density 6,035 per sq mi Zero-Auto Households

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|---------|---------|---------------|
| Daily Trips | 44 | 22 | | |
| Revenue Hours | 37.8 | 20.8 | | 10,680 |
| Boardings | 606 | 238 | | 166,300 |
| Revenue | \$772 | \$303 | | \$211,955 |
| Direct Cost | \$3,495 | \$1,919 | | \$987,598 |
| Cost Per Passenger | \$8.24 | \$11.52 | | |
| Boardings/RH | 16.0 | 11.5 | | |
| Farebox Recovery | 15% | 11% | | |
| | | | | |

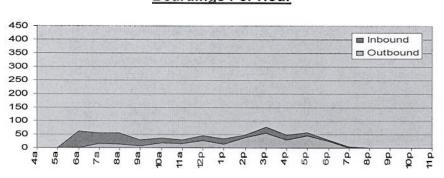
Historical Ridership



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 35 | | |
| Base | 35 | 60 | |
| Evening | 35 | 60 | |

Boardings Per Hour

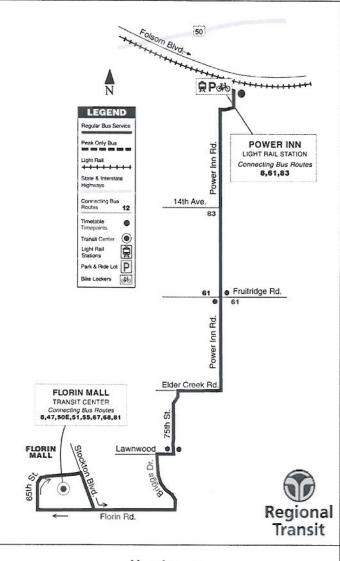


Boardings By Type

| Full Fare | 37% |
|-------------------|-----|
| Discount Fare | 36% |
| DHA | 3% |
| Los Rios | 10% |
| CSUS | 1% |
| Lifetime Pass | 7% |
| Paratransit* | 2% |
| Central City Fare | 1% |
| Other (Free) | 4% |
| | |

Prior to the South Line extension, both Route 5 and Route 6 were on Land Park, but Route 5 continued on to Elk Grove via Meadowview. When the South Line opened in September 2003, part of Route 5 was eliminated between Meadowview and Downtown, so that only Route 6 served Land Park. Consequently, Route 6 was given weekday service and more weekday trips. In April 2005, the downtown terminal was moved from 9th & H to 7th & G. Sunday service was eliminated in January 2008. This decision was controversial because Route 61 and 62 were also eliminated at this time, ending all Sun/Hol service to Land Park/Pocket area, except crosstown Routes 56 and 81.

\$836,789



Key Statistics

| Length | 5.5 | mi | Avg Trip Length | 2.7 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 28 | min | Percent On-Time | 90% | |
| Speed | 12.1 | mph | W/C Per Day | 6 | |
| # Stops | 28 | | Avg Fare | \$1.49 | |

15,307 Pop. Served Area Served 2.9 sq mi Population Density 5,358 per sq mi Zero-Auto Households 15%

M-F Sat Sun/Hol Annual Daily Trips 52 27 25 Revenue Hours 30.1 13.0 12.4 9,049 Boardings 542 226 174 159,686 \$238,110

Revenue \$808 \$337 \$259 **Direct Cost** \$2,783 \$1,199 \$1,144 Cost Per Passenger \$7.34 \$7.58 \$9.39 Boardings/RH 18.0 17.4 14.1

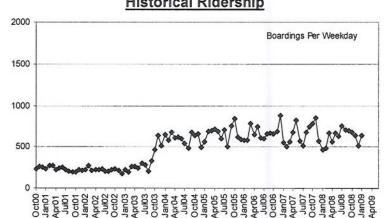
20%

Farebox Recovery

Historical Ridership

20%

16%



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 30 | | |
| Base | 30 | 60 | 60 |
| Evening | 30 | 60 | 60 |

Boardings Per Hour

| 50 | | | | | | | 4 | bour utbo | nd ound |
|----|--|--|--|--|--|--|---|--------------|------------|
| 0 | | | | | | | | | |
| 0 | | | | | | | | | |
| 0 | | | | | | | | | |
| 0 | | | | | | | | | |
| | | | | | | | | | |

Boardings By Type

| 39% 4% 4% |
|-----------------|
| |
| 4% |
| |
| 0% |
| 2% |
| 1% |
| 0% |
| 4% |
| |

Route 8 was originally a clockwise loop on Florin-Perkins, Fruitridge, Power Inn, and Folsom. It was realigned to its current alignment in September 2003 with the South Line restructuring. Evening service after 6pm was added in January 2004 with JARC funds. In February 2006, Florin Mall closed. There is an imbalance in the northbound and southbound ridership on Route 8, with southbound ridership tending to be higher on average. This may be indicative of student riders who take a tripper north to Hiram Johnson in the morning, but who get out of school at various times during the day, and have no tripper to take them home. For a route with fairly low ridership, it is unusual for Route 8 to have weekend service and relatively late evening service, which many higher performing routes do not have.

Route 6 Land Park

Boardings Per Trip

Monday-Friday

| IB to Do | owntown | OB to Rush River | | | | |
|------------|-----------|------------------|-----------|--|--|--|
| Start Time | Boardings | Start Time | Boardings | | | |
| 6:17a | 30 | 7:05a | 10 | | | |
| 6:52a | 31 | 7:40a | 9 | | | |
| 7:275 | 38 | 8:15a | 6 | | | |
| 8:025 | 27 | 8:50a | 7 | | | |
| 8:37a | 17 | 9:25% | 7 | | | |
| 9:12a | 12 | 10:00a | 9 | | | |
| 9:47a | 13 | 10:35a | 9 | | | |
| 10:225 | 9 | 11:10a | 8 | | | |
| 10:57a | 10 | 11:45a | 8 | | | |
| 11:32% | 13 | 12:20p | 10 | | | |
| 12:07p | 10 | 12:55p | 17 | | | |
| 12:42p | 10 | 1:30p | 13 | | | |
| 1:17p | 8 | 2:05p | 18 | | | |
| 1:52p | 18 | 2:40p | 25 | | | |
| 2:27p | 9 | 3:15p | 26 | | | |
| 3:02p | 11 | 3:50p | 32 | | | |
| 3:37p | 13 | 4:25p | 31 | | | |
| 4:12p | 9 | 5:00p | 26 | | | |
| 4:47p | 9 | 5:35p | 16 | | | |
| 5:22p | 8 | 6:10p | 13 | | | |
| 5:57p | 5 | 6:45p | 9 | | | |
| 6:32p | 5 | | | | | |
| 7:07p | 6 | | | | | |
| Total | 319 | Total | 311 | | | |

| Saturday |
|----------|
|----------|

| IB to Do | wntown | OB to Land Park | | | | |
|------------|-----------|-----------------|-----------|--|--|--|
| Start Time | Boardings | Start Time | Boardings | | | |
| 8:17a | 10 | 8:05a | 6 | | | |
| 9:17a | 12 | 9:05a | 10 | | | |
| 10:17a | 11 | 10:05a | 9 | | | |
| 11:17a | 11 | 11:05a | 10 | | | |
| 12:17p | 13 | 12:05p | 12 | | | |
| 1:17p | 12 | 1:05p | 16 | | | |
| 2:17p | 12 | 2:05p | 12 | | | |
| 3:17p | 14 | 3:05p | 13 | | | |
| 4:17p | 11 | 4:05p | 13 | | | |
| 5:17p | 7 | 5:05p | 11 | | | |
| 6:17p | 6 | 6:05p | 9 | | | |
| Total | 118 | Total | 121 | | | |

Sun/Hol

Route 8 Power Inn - Florin Mall Boardings Per Trip

Monday-Friday

Sacramento Regional Transit Planning Dept

| IB to Pow | er Inn LRT | OB to Florin Ma | | | | |
|------------|------------|-----------------|-----------|--|--|--|
| Start Time | Boardings | Start Time | Boardings | | | |
| 6:01a | 6 | 6:02a | 4 | | | |
| 6:31a | 12 | 6:32a | 7 | | | |
| 7:16a | 17 | 7:02a | 13 | | | |
| 7:46a | 13 | 7:47a | 14 | | | |
| 8:16a | 8 | 8:17a | 8 | | | |
| 9:01a | 10 | 8:47a | 9 | | | |
| 9:31a | 8 | 9:32a | 12 | | | |
| 10:01a | 7 | 10:02a | 10 | | | |
| 10:46a | 13 | 10:32a | 12 | | | |
| 11:16a | 8 | 11:17a | 13 | | | |
| 11:46a | 9 | 11:47a | 12 | | | |
| 12:31p | 12 | 12:17p | 13 | | | |
| 1:01p | 10 | 1:02p | 24 | | | |
| 1:31p | 9 | 1:32p | 15 | | | |
| 2:16p | 12 | 2:02p | 17 | | | |
| 2:46p | 12 | 2:47p | 21 | | | |
| 3:16p | 13 | 3:17p | 15 | | | |
| 4:01p | 16 | 3:47p | 14 | | | |
| 4:31p | 11 | 4:32p | 22 | | | |
| 5:01p | 9 | 5:02p | 12 | | | |
| 5:46p | 11 | 5:32p | 15 | | | |

6:17p

6:47p

7:17p

8:02p

8:32p

Total

12

8

6

8

5

321

6:16p

6:46p

7:31p

8:01p

8:31p

Total

10

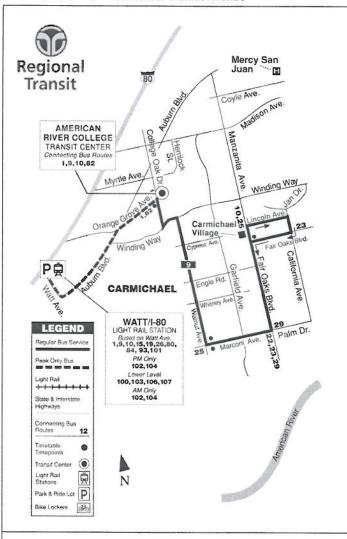
6

7

5

| | <u>Satı</u> | <u>urday</u> | | |
|------------|-------------|-------------------|-----------|--|
| IB to Pow | er Inn LRT | OB to Florin Mall | | |
| Start Time | Boardings | Start Time | Boardings | |
| 6:21a | 4 | 6:55a | 5 | |
| 7:21a | 7 | 7:55a | 8 | |
| 8:21a | 5 | 8:55a | 10 | |
| 9:21a | 6 | 9:55a | 11 | |
| 10:21a | 9 | 10:55a | 10 | |
| 11:21a | 9 | 11:55a | 10 | |
| 12:21p | 9 | 12:55p | 13 | |
| 1:21p | 10 | 1:55p | 13 | |
| 2:21p | 9 | 2:55p | 13 | |
| 3:21p | 9 | 3:55p | 14 | |
| 4:21p | 9 | 4:55p | 12 | |
| 5:21p | 7 | 5:55p | 10 | |
| 6:21p | 7 | 6:55p | 8 | |
| 7:21p | 4 | | | |
| Total | 103 | Total | 135 | |

| | <u>Sun</u> | <u>/H0I</u> | |
|------------|------------|-------------|-----------|
| IB to Pow | er Inn LRT | OB to FI | orin Mall |
| Start Time | Boardings | Start Time | Boardings |
| 7:21a | 6 | 7:55a | 6 |
| 8:21a | 4 | 8:55a | 6 |
| 9:21a | 5 | 9:55a | 7 |
| 10:21a | 5 | 10:55a | 8 |
| 11:21a | 5 | 11:55a | 8 |
| 12:21p | 8 | 12:55p | 9 |
| 1:21p | 8 | 1:55p | 12 |
| 2:21p | 7 | 2:55p | 12 |
| 3:21p | 6 | 3:55p | 12 |
| 4:21p | 6 | 4:55p | 10 |
| 5:21p | 5 | 5:55p | 8 |
| 6:21p | 4 | 6:55p | 7 |
| 7:21p | 3 | | |
| Total | 72 | Total | 104 |



Key Statistics

| Length | 7.7 mi | Cash Boardings | 17% | |
|----------|----------|------------------|--------|----------|
| Run Time | 31 min | Route Deviations | 25 | per week |
| Speed | 16.5 mph | W/C Per Day | 4 | |
| # Stops | 18 | Avg Fare | \$1.10 | |

Pop. Served

12,816

Area Served

2.6 sq mi

Alea Selveu

4,973 per sq mi

Population Density
Zero-Auto Households

__

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|-----|---------|-----------|
| Daily Trips | 21 | | | |
| Revenue Hours | 12.1 | | | 3,082 |
| Boardings | 121 | | | 30,734 |
| Revenue | \$134 | | | \$33,951 |
| Direct Cost | \$910 | | | \$231,139 |
| Cost Per Passenger | \$11.50 | | | |
| Boardings/RH | 10.0 | | | |
| Farebox Recovery | 10% | | | |

Headways

Peak

Base

Evening

M-F Sat Sun 60 60

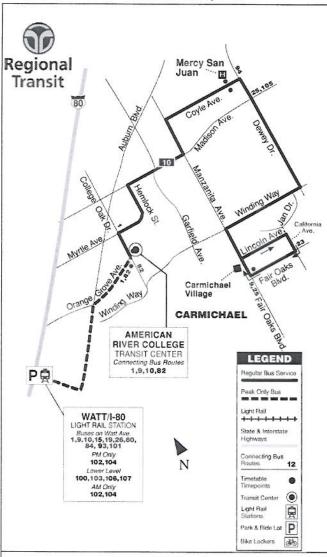
Boardings Per Trip

| IB to Carmichael | | OB to | ARC |
|------------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 6:27a | 3 | 5:30a | 3 |
| 7:42a | 3 | 6:45a | 9 |
| 8:57a | 3 | 8:30a | 5 |
| 10:12a | 4 | 9:45a | 6 |
| 11:27a | 5 | 11:00a | 4 |
| 12:42p | 8 | 12:15p | 6 |
| 1:57p | 5 | 1:30p | 5 |
| 3:12p | 5 | 2:45p | 4 |
| 4:27p | 5 | 4:00p | 4 |
| 5:42p | 6 | 5:15p | 5 |
| 6:52p | 4 | | |

Boardings By Type

| Full Fare | 33% |
|-------------------|-----|
| Discount Fare | 0% |
| DHA | 0% |
| Los Rios | 27% |
| CSUS | 0% |
| Lifetime Pass | 7% |
| Paratransit* | 0% |
| Discount CBS Fare | 27% |
| Other (Free) | 7% |
| | |

Route 9 is a Community Bus route and was created in January 2001 with partial financial support provided by Dept of Human Assistance and Congestion Mitigation & Air Quality funds. In January 2002, early morning and early evening service was added. Saturday service was eliminated in January 2008 due to budgetary constraints and low ridership. Note that the first and last trips go all the way to Watt/I-80, adding 9 minutes and 10 stops. If Route 9 were eliminated, staff has recommended that Route 82 be split at Mission & Whitney so that one branch could cover Walnut Ave.



Key Statistics

| Length | 7.6 mi | Cash Boardings | 19% | |
|----------|----------|------------------|--------|----------|
| Run Time | 38 min | Route Deviations | 28 | per week |
| Speed | 14.1 mph | W/C Per Day | 5 | |
| # Stops | 34 | Avg Fare | \$0.74 | |

Pop. Served 21,131
Area Served 3.7 sq mi
Population Density 5,717 per sq mi

Zero-Auto Households 9%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|-----|---------|---------------|
| Daily Trips | 20 | | | |
| Revenue Hours | 12.5 | | | 3,183 |
| Boardings | 109 | | | 27,686 |
| Revenue | \$80 | | | \$20,381 |
| Direct Cost | \$940 | | | \$238,759 |
| Cost Per Passenger | \$13.19 | | | |
| Boardings/RH | 8.7 | | | |
| Farebox Recovery | 6% | | | |

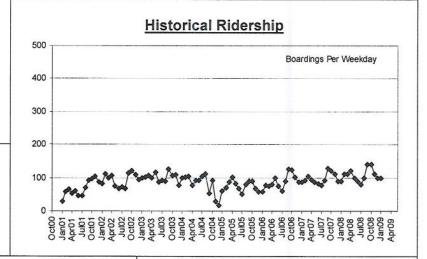
<u>Headways</u>

 M-F
 Sat
 Sun

 Peak
 60

 Base
 60

 Evening
 60



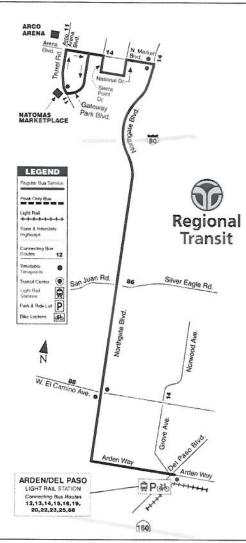
Boardings Per Trip

| IB to Carmichael | | OB to | ARC |
|------------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 8:00a | 2 | 1:12a | 4 |
| 9:15a | 3 | 5:42a | 4 |
| 10:30a | 6 | 6:57a | 8 |
| 11:45a | 4 | 8:12a | 7 |
| 1:00p | 6 | 9:27a | 6 |
| 2:15p | 6 | 10:42a | 4 |
| 3:30p | 6 | 11:57a | 5 |
| 4:45p | 6 | 1:12p | 4 |
| 5:52p | 6 | 2:27p | 3 |
| | | 3:42p | 4 |
| | - | 4:57p | 5 |
| | | 6:12p | 2 |

Boardings By Type

| Full Fare | 8% |
|-------------------|-----|
| Discount Fare | 26% |
| DHA | 3% |
| Los Rios | 31% |
| CSUS | 0% |
| Lifetime Pass | 3% |
| Paratransit* | 8% |
| Discount CBS Fare | 18% |
| Other (Free) | 5% |
| | |

Route 10 is a Community Bus route and was created in January 2001 with partial financial support provided by Dept of Human Assistance and Congestion Mitigation & Air Quality funds. In January 2002, early morning and early evening service was added. Saturday service was eliminated in January 2008. Note that some trips go all the way to Watt/I-80, adding 9 minutes and 10 stops. Route 10 has significant overlap with Route 25.



| IB to Arden | | kday OB to N | latomas |
|---|-----------|-----------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 6:36a | 8 | 5:18a | 3 |
| 7:06a | 6 | 6:28a | 14 |
| 7:36a | 12 | 6:58a | 15 |
| 8:51a | 10 | 7:43a | 21 |
| 9:51a | 10 | 8:43a | 14 |
| 11:06a | 14 | 9:43a | 13 |
| 12:06p | 16 | 10:58a | 10 |
| 1:06p | 12 | 11:58a | 13 |
| 2:21p | 19 | 1:13p | 17 |
| 3:21p | 20 | 2:13p | 20 |
| 4:36p | 25 | 3:13p | 17 |
| 5:36p | 17 | 4:28p | 20 |
| 6:36p | 11 | 5:28p | 14 |
| 7:51p | 8 | 6:43p | 15 |
| 8:51p | 6 | 7:43p | 8 |
| 10:06p | 5 | 8:27p | 7 |
| *************************************** | | 9:27p | 6 |

Key Statistics

| Length | 7.1 mi | | Avg Trip Length | 3.5 | mi |
|-------------|----------|-------|-----------------|--------|----|
| Run Time | 31 min | | Percent On-Time | 93% | |
| Speed | 13.4 mph | | W/C Per Day | 4 | |
| # Stops | 21 | | Avg Fare | \$1.54 | |
| Pop. Served | | 6,879 | | | |

Area Served 6,879

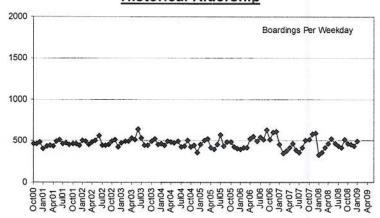
Area Served 3.1 sq mi

Population Density 2,189 per sq mi

Zero-Auto Households 15%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|---------|---------|---------------|
| Daily Trips | 33 | 20 | 20 | |
| Revenue Hours | 19.1 | 14.6 | 14.6 | 6,474 |
| Boardings | 396 | 232 | 178 | 123,150 |
| Revenue | \$608 | \$356 | \$273 | \$189,208 |
| Direct Cost | \$1,768 | \$1,349 | \$1,349 | \$598,687 |
| Cost Per Passenger | \$6.38 | \$8.31 | \$10.83 | |
| Boardings/RH | 20.7 | 15.9 | 12.2 | |
| Farebox Recovery | 24% | 18% | 14% | |

Historical Ridership



Boardings Per Trip

| IB to | IB to Arden/Del Paso | | OB to Natomas | | |
|------------|----------------------|---------|---------------|----------|---------|
| Start Time | Saturday | Sun/Hol | Start Time | Saturday | Sun/Hol |
| 8:06a | 6 | 6 | 8:13a | 15 | 9 |
| 9:06a | 5 | 7 | 9:13a | 12 | 9 |
| 10:06a | 9 | 7 | 10:13a | 11 | 8 |
| 11:06a | 11 | 7 | 11:13a | 11 | 8 |
| 12:06p | 10 | 8 | 12:13p | 12 | 10 |
| 1:06p | 15 | 9 | 1:13p | 14 | 10 |
| 2:06p | 14 | 10 | 2:13p | 15 | 11 |
| 3:06p | 11 | 10 | 3:13p | 12 | 10 |
| 4:06p | 15 | 9 | 4:13p | 13 | 10 |
| 5:06p | 12 | 10 | 5:13p | 9 | 9 |

Boardings By Type

| Full Fare | 61% |
|-------------------|-----|
| Discount Fare | 11% |
| DHA | 7% |
| Los Rios | 12% |
| CSUS | 1% |
| Lifetime Pass | 1% |
| Paratransit* | 3% |
| Central City Fare | 0% |
| Other (Free) | 6% |
| | |

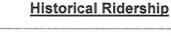
Route 13 was created in 1997 and modified in 1998 to serve National Drive and Sierra Point Drive based on demand. In June 1999, weekday service was extended to 10:00 pm, headways were stretched from 30 to 60 minutes, the route was extended to Truxel Road, and it was realigned to use the new Arden-Garden connector between Northgate and Arden/Del Paso. It is interlined with #14 and #88 on weekdays and with #14 on Saturdays and Sundays/Holidays. For being routes with low ridership, it is unusual for Route 13 and 14 to have weekend service and late night service.

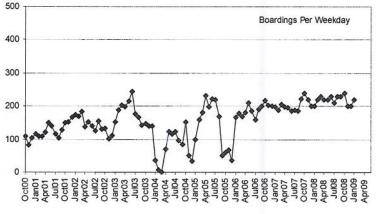


| IB to Arden/Del Paso | | OB to Norwo | od Center |
|----------------------|-----------|-------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 7:25a | 9 | 7:01a | 4 |
| 8:25a | 8 | 8:01a | 7 |
| 9:25a | 9 | 9:01a | 8 |
| 10:25a | 10 | 10:01a | 9 |
| 11:25a | 11 | 11:01a | 9 |
| 12:25p | 9 | 12:01p | 10 |
| 1:25p | 8 | 1:01p | 11 |
| 2:25p | 9 | 2:01p | 9 |
| 3:25p | 10 | 3:01p | 9 |
| 4:25p | 5 | 4:01p | 10 |
| 5:25p | 3 | 5:01p | 8 |
| | | 6:01p | 6 |

Key Statistics

| Length | 4.8 mi | Cash Boardin | gs 20% |
|------------------|------------|---------------|----------------|
| Run Time | 20 min | Route Deviati | ons 8 per week |
| Speed | 13.7 mph | W/C Per Day | 9 |
| # Stops | 20 | Avg Fare | \$1.33 |
| Pop. Served | 13,0 | 084 | |
| Area Served | 2 | 2.0 sq mi | \ |
| Population De | ensity 6,4 | 113 per sq mi | |
| Zero-Auto Ho | useholds 2 | 23% | |
| | M-F | Sat Su | n/Hol Annual |
| Daily Trips | 23 | 19 | |
| Revenue Hours | 11.4 | 9.3 | 3,377 |
| Boardings | 221 | 109 | 61,802 |
| Revenue | \$294 | \$145 | \$82,300 |
| Direct Cost | \$854 | \$700 | \$253,252 |
| Cost Per Passeng | er \$5.91 | \$9.82 | |
| Boardings/RH | 19.4 | 11.7 | |

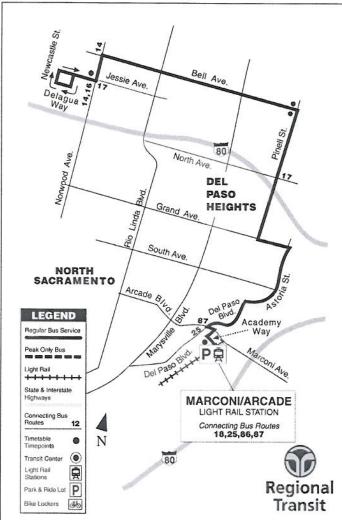




Boardings By Type

| Full Fare | 36% |
|-------------------|-----|
| Discount Fare | 43% |
| DHA | 11% |
| Los Rios | 3% |
| CSUS | 0% |
| Lifetime Pass | 1% |
| Paratransit* | 2% |
| Discount CBS Fare | 3% |
| Other (Free) | 0% |
| | |

Route 16 is a Community Bus route and was implemented in September of 2000 with partial financial support provided by the Department of Human Assistance (DHA) and Congestion Mitigation & Air Quality (CMAQ) funds. Saturday service was added in January 2002. In September 2005, evening service was eliminated. Route 16 covers a lot of the same stops as Route 14. Route 16 is a nicer option for many many passengers, however, because it leaves consistently on the hour. Route 14, on the other hand, has an uneven schedule and tends to run late, due to its interline with Routes 13 and 88. Routes 16 and 47 are currently the only two CBS routes in operation on Saturday. Staff has recommended these two routes be eliminated on Saturday in order to save money on power, dispatchers, etc., and have all CBS drivers on a M-F schedule.



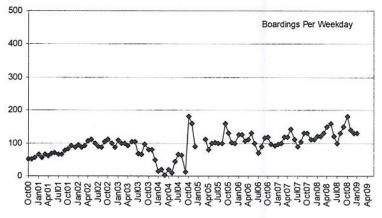
| IB to Marconi/Arcade | | OB to Norw | rood Cente |
|----------------------|-----------|------------|------------|
| Start Time | Boardings | Start Time | Boardings |
| 7:25a | 4 | 7:06a | 5 |
| 8:25a | 5 | 8:06a | 8 |
| 9:25a | 3 | 9:06a | 4 |
| 10:25a | 3 | 10:06a | 3 |
| 11:25a | 5 | 11:06a | 2 |
| 12:25p | 9 | 12:06p | 6 |
| 1:25p | 4 | 1:06p | 5 |
| 2:25p | 4 | 2:06p | 7 |
| 3:25p | 6 | 3:06p | 6 |
| 4:25p | 4 | 4:06p | 6 |
| 5:25p | 3 | 5:06p | 5 |
| 6:29p | 2 | 6:06p | 5 |
| | | 6:50p | 2 |

Key Statistics

| Length | 5.4 | mi | | Cash Boa | rdings | 17% | |
|--------------|---------|-----|-------|-----------|----------|--------|----------|
| Run Time | 20 | min | | Route De | viations | 17 | per week |
| Speed | 16.1 | mph | | W/C Per I | Day | 6 | |
| # Stops | 20 | | | Avg Fare | | \$1.27 | |
| Pop. Served | | | 9,136 | | | | |
| Area Served | | | 2.3 | sq mi | | | |
| Population D | ensity | | 3,929 | per sq mi | | | |
| Zero-Auto H | ousehol | ds | 10% | | | | |
| | | M-F | • | Sat | Sun/Hol | Aı | nnual |

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|-----|---------|-----------|
| Daily Trips | 25 | | | |
| Revenue Hours | 11.9 | | | 3,031 |
| Boardings | 136 | | | 34,544 |
| Revenue | \$172 | | | \$43,746 |
| Direct Cost | \$895 | | | \$227,329 |
| Cost Per Passenger | \$10.07 | | | |
| Boardings/RH | 11.4 | | | |
| Farebox Recovery | 13% | | | |
| | | | | |

Historical Ridership



Boardings By Type

| Full Fare | 39% |
|-------------------|-----|
| Discount Fare | 32% |
| DHA | 7% |
| Los Rios | 3% |
| CSUS | 2% |
| Lifetime Pass | 0% |
| Paratransit* | 5% |
| Discount CBS Fare | 1% |
| Other (Free) | 10% |
| | |

Route 18 is a Community Bus route and was implemented in September 2000 with partial financial support provided by the Department of Human Assistance (DHA) and Congestion Mitigation & Air Quality (CMAQ) funds. In September 2005, evening service was eliminated. Saturday service began in January 2002, but was discontinued in January 2008 due to budget constraints and low ridership.



Weekday

| IB to Arden/Del Paso | | OB to Butano | | |
|----------------------|-----------|--------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 6:01a | 6 | 7:13a | 10 | |
| 6:40a | 5 | 8:13a | 12 | |
| 6:55a | 5 | 9:13a | 10 | |
| 7:55a | 6 | 10:13a | 11 | |
| 8:55a | 8 | 11:28a | 7 | |
| 9:55a | 6 | 12:28p | 13 | |
| 10:55a | 11 | 1:28p | 15 | |
| 12:10p | 9 | 2:28p | 12 | |
| 1:10p | 11 | 3:13p | 12 | |
| 2:10p | 12 | 4:13p | 10 | |
| 3:10p | 17 | 4:43p | 6 | |
| 3:55p | 11 | 5:28p | 8 | |
| 4:55p | 13 | 6:48p | 9 | |
| 6:10p | 10 | | | |
| 9:14p | 5 | | | |

Key Statistics

| Length | 5.7 | mi | Avg Trip Length | 2.5 mi |
|----------|------|-----|-----------------|--------|
| Run Time | 25 | min | Percent On-Time | 81% |
| Speed | 13.9 | mph | W/C Per Day | 5 |
| # Stops | 25 | | Avg Fare | \$1.43 |

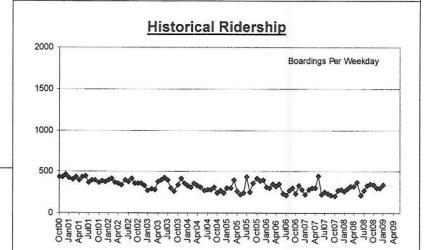
Pop. Served 12,768

Area Served 2.6 sq mi

Population Density 4,893 per sq mi

Zero-Auto Households 16%

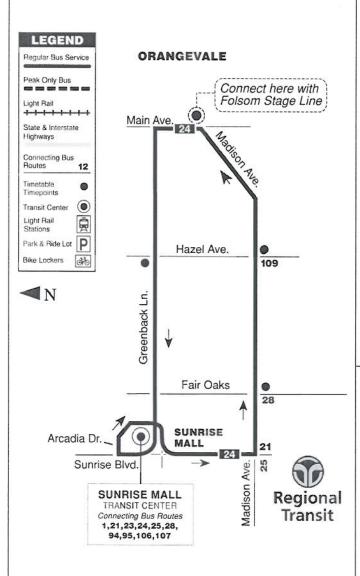
| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|-----|---------|---------------|
| Daily Trips | 27 | | | |
| Revenue Hours | 16.6 | | | 4,216 |
| Boardings | 256 | | | 65,024 |
| Revenue | \$366 | | | \$92,989 |
| Direct Cost | \$1,535 | | | \$389,891 |
| Cost Per Passenger | \$8.57 | | | |
| Boardings/RH | 15.4 | | | |
| Farebox Recovery | 17% | | | |
| | | | | |



Boardings By Type

| Full Fare | 54% |
|-------------------|-----|
| Discount Fare | 18% |
| DHA | 7% |
| Los Rios | 9% |
| CSUS | 0% |
| Lifetime Pass | 4% |
| Paratransit* | 6% |
| Central City Fare | 0% |
| Other (Free) | 3% |
| | |

Prior to 1992, Route 20 always went all the way downtown. Starting in 1992, peak trips began terminating at Arden/Del Paso. Saturday and Sun/Hol service was eliminated in September 1998. Route 20 is interlined with #22, #23, #24, and #25 on weekdays, which is known to cause schedule disruptions.



Key Statistics

| Length | 8.7 | mi | Avg Trip Length | 2.2 | Mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 20 | min | Percent On-Time | 82% | |
| Speed | 18.7 | mph | W/C Per Day | 2 | |
| # Stops | 37 | | Avg Fare | \$1.41 | |

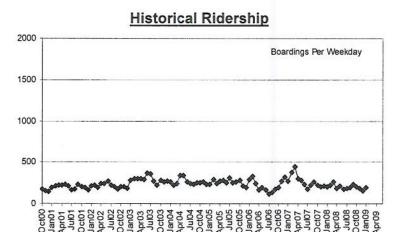
Pop. Served 19,694

Area Served 4.4 sq mi

Population Density 4,491 per sq mi

Zero-Auto Households 5%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|--------|--------|---------|---------------|
| Daily Trips | 20 | 18 | | |
| Revenue Hours | 9.7 | 5.3 | | 2,724 |
| Boardings | 160 | 74 | | 44,488 |
| Revenue | \$225 | \$104 | | \$62,552 |
| Direct Cost | \$892 | \$485 | | \$251,898 |
| Cost Per Passenger | \$7.97 | \$9.38 | | |
| Boardings/RH | 16.6 | 14.1 | | |
| Farebox Recovery | 18% | 15% | | |



Boardings Per Trip

| | Wee | kday | |
|------------|-----------|------------|-----------|
| IB to Sur | rise Mall | OB to Mai | n/Madison |
| Start Time | Boardings | Start Time | Boardings |
| 8:06a | 8 | 7:41a | 12 |
| 9:06a | 6 | 8:41a | 8 |
| 10:06a | 6 | 9:41a | 7 |
| 11:06a | 7 | 10:41a | 8 |
| 12:06p | 7 | 11:41a | 7 |
| 1:06p | 7 | 12:41p | 11 |
| 2:06p | 6 | 1:41p | 13 |
| 3:21p | 6 | 2:57p | 25 |
| 4:21p | 5 | 3:57p | 12 |
| 5:21p | 4 | 4:57p | 9 |

Boardings Per Trip

| | Sati | urday | |
|------------|-----------|------------|-----------|
| IB to Sur | rise Mall | OB to Main | & Madison |
| Start Time | Boardings | Start Time | Boardings |
| 8:53a | 4 | 8:34a | 5 |
| 9:53a | 3 | 9:34a | 3 |
| 10:53a | 4 | 10:34a | 4 |
| 11:53a | 4 | 11:34a | 6 |
| 12:53p | 3 | 12:34p | 4 |
| 1:53p | 4 | 1:34p | 7 |
| 2:53p | 3 | 2:34p | 5 |
| 3:53p | 3 | 3:34p | 5 |
| 4:53p | 3 | 4:34p | 7 |
| Total | 30 | Total | 46 |

Boardings By Type

| Full Fare | 50% |
|-------------------|-----|
| Discount Fare | 23% |
| DHA | 8% |
| Los Rios | 6% |
| CSUS | 2% |
| Lifetime Pass | 4% |
| Paratransit* | 0% |
| Central City Fare | 0% |
| Other (Free) | 6% |
| | |

Route 24 has been around for at least ten years and has traditionally carried about 200 passengers per day on 60 minute headways. Due to customer requests, weekday headways were shortened from 60 to 30 minutes in January 2002. In September 2005, they were returned to 60 minutes due to low ridership. Route 24 is interlined with Route 25 on weekdays and Saturdays. Note that the trip time, distance, and number of stops cited are for the entire loop. Ridership was believed to be overstated on this route for several years due to technical issues with the farebox. Saturday service on Route 24 has particularly low ridership as Bella Vista HS is not in session and there is no connecting service at Main & Madison (Folsom Stage Line doesn't run on Saturday).



Key Statistics

| Length | 11.7 | mi | Avg Trip Length | 3.4 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 52 | min | Percent On-Time | 78% | |
| Speed | 15.9 | mph | W/C Per Day | 7 | |
| # Stops | 47 | | Avg Fare | \$1.54 | |
| | | | | | |

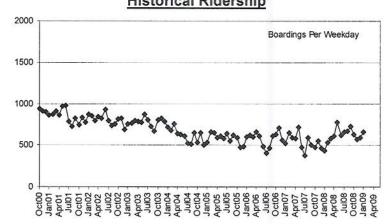
Pop. Served 26,775

Area Served 5.2 sq mi Population Density 5,197 per sq mi

Zero-Auto Households 8%

| | M-F | <u>Sat</u> | Sun/Hol | <u>Annual</u> |
|--------------------|---------|------------|---------|---------------|
| Daily Trips | 37 | 28 | | |
| Revenue Hours | 32.9 | 25.4 | | 9,662 |
| Boardings | 677 | 313 | | 188,234 |
| Revenue | \$1,043 | \$482 | | \$289,912 |
| Direct Cost | \$3,038 | \$2,344 | | \$893,454 |
| Cost Per Passenger | \$6.41 | \$10.71 | | |
| Boardings/RH | 20.6 | 12.3 | | |
| Farebox Recovery | 24% | 14% | | |

Historical Ridership



Boardings Per Hour

Sat

60

Sun

60

M-F

30

60

Peak

Base

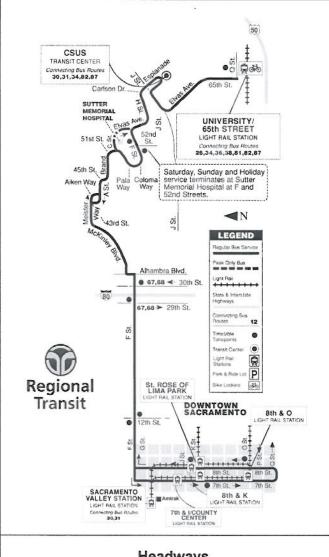
Evening

450 400 ■ Inbound 350 Outbound 300 250 200 150 100 50 0

Boardings By Type

| Full Fare | 52% |
|-------------------|-----|
| Discount Fare | 33% |
| DHA | 0% |
| Los Rios | 3% |
| CSUS | 0% |
| Lifetime Pass | 2% |
| Paratransit* | 2% |
| Central City Fare | 0% |
| Other (Free) | 8% |
| | |

Route 28 has some extra trips at peak. These extra trips do not run between Butterfield and Mather. Originally, Route 28 did not run between Butterfield and Mather at all due to the light rail service, but service was added because there are no light rail stops for about two miles between these stations. Late night and early mornings on Saturday, Route 28 only runs between Butterfield and Mather. Sunday/Holiday service, which was only between Butterfield and Mather, was cancelled in January 2008 due to low ridership and budgetary constraints.



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 30 | | |
| Base | 30 | 60 | 60 |
| Evening | | | |

Key Statistics

| Length | 8.1 mi | Avg Trip Length | 2.4 mi | |
|----------|----------|-----------------|--------|--|
| Run Time | 37 min | Percent On-Time | 83% | |
| Speed | 13.1 mph | W/C Per Day | 5 | |
| # Stops | 48 | Avg Fare | \$1.21 | |

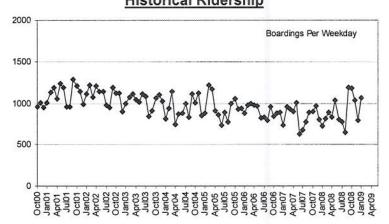
21,057 Pop. Served Area Served 3.4 sq mi

Population Density 6,164 per sq mi

Zero-Auto Households 23%

| | M-F | <u>Sat</u> | Sun/Hol | <u>Annual</u> |
|--------------------|---------|------------|---------|---------------|
| Daily Trips | 56 | 19 | 19 | |
| Revenue Hours | 42.2 | 9.4 | 9.4 | 11,752 |
| Boardings | 892 | 102 | 81 | 236,651 |
| Revenue | \$1,077 | \$123 | \$98 | \$285,754 |
| Direct Cost | \$3,901 | \$865 | \$865 | \$1,086,745 |
| Cost Per Passenger | \$6.25 | \$12.12 | \$15.26 | |
| Boardings/RH | 21.1 | 10.9 | 8.7 | |
| Farebox Recovery | 19% | 10% | 8% | |

Historical Ridership



Boardings Per Hour

450 400 ■ Inbound ■ Outbound 350 300 250 200 150 100 50

Boardings By Type

| Full Fare | 36% |
|-------------------|-----|
| Discount Fare | 26% |
| DHA | 3% |
| Los Rios | 3% |
| CSUS | 24% |
| Lifetime Pass | 2% |
| Paratransit* | 3% |
| Central City Fare | 2% |
| Other (Free) | 2% |
| | |

Route 34 has existed for over 20 years and used to be a very busy route with 15 minute headways. Service was gradually reduced over the years as demand went elsewhere. A great deal of the ridership on Route 34 is actually people using the route as a shuttle, riding between the CSUS north entrance and 65th Street Light Rail. This partly explains why 24% of ridership uses the Sac State pass. It also explains why ridership is dramatically lower on the weekends.

Route 28 Fair Oaks - Folsom

Boardings Per Trip

| IB to Butterfield | | OB to Sunrise M | | |
|-------------------|-----------|-----------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 5:18a | 14 | | | |
| 5:58a | 15 | 6:07a | 8 | |
| 6:28a | 17 | 6:21a | 10 | |
| 6:58a | 14 | 7:07a | 8 | |
| 7:28a | 20 | 7:21a | 27 | |
| 8:28a | 17 | 8:21a | 24 | |
| 9:28a | 17 | 9:21a | 17 | |
| 10:28a | 19 | 10:21a | 23 | |
| 11:28a | 21 | 11:21a | 24 | |
| 12:28p | 24 | 12:21p | 24 | |
| 1:28p | 24 | 1:21p | 25 | |
| 2:28p | 27 | 2:21p | 29 | |
| 3:28p | 33 | 3:21p | 32 | |
| 4:28p | 22 | 4:21p | 34 | |
| | | 5:07p | 14 | |
| 5:28p | 17 | 5:21p | 21 | |
| | | 6:07p | 8 | |
| 6:28p | 10 | 6:31p | 12 | |
| 7:50p | 2 | 7:21p | 2 | |
| 8:50p | 2 | 8:06p | 2 | |

| Satur | day |
|-------|-----|
| Satur | uay |

| IB to Bu | ıtterfield | OB to Su | nrise Mall |
|------------|------------|------------|------------|
| Start Time | Boardings | Start Time | Boardings |
| 6:10a | 2 | 6:34a | 3 |
| 7:10a | 3 | 7:32a | 8 |
| 7:18a | 7 | 8:21a | 12 |
| 8:28a | 8 | 9:21a | 18 |
| 9:28a | 12 | 10:21a | 14 |
| 10:28a | 16 | 11:21a | 16 |
| 11:28a | 16 | 12:21p | 16 |
| 12:28p | 13 | 1:21p | 15 |
| 1:28p | 15 | 2:21p | 19 |
| 2:28p | 13 | 3:21p | 14 |
| 3:28p | 12 | 4:21p | 15 |
| 4:28p | 15 | 5:21p | 13 |
| 5:28p | 8 | 6:31p | 10 |
| 6:28p | 7 | 7:19p | 3 |
| Total | 146 | Total | 176 |

Trips in italics only go betw Butterfield and Mather

Sun/Hol

Route 34 McKinley

Sacramento Regional Transit Planning Dept

Boardings Per Trip

| IB to Do | wntown | OB to 65 | th Street |
|------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 5:44a | 11 | 6:33a | 14 |
| 6:14a | 16 | 7:03a | 15 |
| 6:44a | 27 | 7:33a | 19 |
| 7:14a | 47 | 8:03a | 28 |
| 7:44a | 31 | 8:32a | 10 |
| 7:59a | 21 | 8:47a | 5 |
| 8:26a | 32 | 9:17a | 9 |
| 8:56a | 22 | 9:47a | 7 |
| 9:26a | 18 | 10:17a | 10 |
| 10:01a | 15 | 10:47a | 9 |
| 10:26a | 12 | 11:17a | 14 |
| 10:56a | 13 | 11:47a | 12 |
| 11:26a | 14 | 12:17p | 10 |
| 11:56a | 15 | 12:47p | 11 |
| 12:26p | 13 | 1:17p | 11 |
| 12:56p | 13 | 1:47p | 11 |
| 1:26p | 13 | 2:17p | 16 |
| 1:56p | 15 | 2:47p | 14 |
| 2:26p | 25 | 3:17p | 16 |
| 2:56p | 18 | 3:47p | 24 |
| 3:26p | 21 | 4:02p | 16 |
| 3:41p | 10 | 4:17p | 13 |
| 4:14p | 16 | 4:32p | 21 |
| 4:41p | 12 | 4:47p | 20 |
| 5:11p | 10 | 5:02p | 29 |
| 5:44p | 10 | 5:17p | 19 |
| 6:14p | 7 | 5:32p | 15 |
| | | 6:02p | 14 |
| | | 7:08p | 6 |
| Total | 477 | Total | 416 |

| IB to Downtown | | OB to 65th Street | | |
|----------------|-----------|-------------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 8:58a | 4 | | | |
| 9:58a | 4 | 9:35a | 3 | |
| 10:58a | 6 | 10:35a | 4 | |
| 11:58a | 8 | 11:35a | 5 | |
| 12:58p | 7 | 12:35p | 7 | |
| 1:58p | 7 | 1:35p | 5 | |
| 2:58p | 7 | 2:35p | 8 | |
| 3:58p | 6 | 3:35p | 6 | |
| 4:58p | 3 | 4:35p | 5 | |
| 5:58p | 4 | 5:35p | 5 | |
| Total | 56 | Total | 47 | |

| IB to Downtown | | OB to 65 | th Street |
|----------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 8:56a | 3 | | - |
| 9:56a | 6 | 9:32a | 4 |
| 10:56a | 4 | 10:32a | 4 |
| 11:56a | 5 | 11:32a | 4 |
| 12:56p | 5 | 12:32p | 4 |
| 1:56p | 5 | 1:32p | 4 |
| 2:56p | 5 | 2:32p | 6 |
| 3:56p | 3 | 3:32p | 6 |
| 4:56p | 3 | 4:32p | 5 |
| 5:56p | 3 | 5:32p | 3 |
| Total | 40 | Total | 40 |



Ridership Per Trip

| Start Time Boardings | Start Time | g-r |
|----------------------|------------|-----------|
| | | Boardings |
| 6:18a 4 | 6:22a | 5 |
| 6:58a 11 | 6:52a | 7 |
| 7:28a 26 | 7:32a | 5 |
| 7:58a 11 | 7:59a | 11 |
| 8:43a 9 | 8:29a | 8 |
| 9:13a 6 | 9:13a | 7 |
| 9:43a 6 | 9:43a | 6 |
| 10:13a 6 | 10:13a | 9 |
| 10:58a 8 | 10:43a | 8 |
| 11:28a 10 | 11:28a | 12 |
| 11:58a 9 | 11:58a | 10 |
| 12:28p 8 | 12:26p | 8 |
| 1:13p 10 | 12:56p | 10 |
| 1:43p 7 | 1:41p | 9 |
| 2:13p 9 | 2:11p | 10 |
| 2:43p 9 | 2:41p | 9 |
| 3:28p 10 | 3:11p | 11 |
| 3:58p 7 | 3:57p | 13 |
| 4:28p 8 | 4:27p | 12 |
| 4:58p 9 | 4:57p | 19 |
| 5:43p 4 | 5:27p | 10 |
| 6:13p 3 | 6:11p | 6 |
| Total 190 | Total | 204 |

Key Statistics

| Length | 5.0 mi | Avg Trip Length | 1.9 | mi |
|----------|----------|-----------------|--------|----|
| Run Time | 27 min | Percent On-Time | 90% | |
| Speed | 12.6 mph | W/C Per Day | 9 | |
| # Stops | 39 | Avg Fare | \$1.28 | |

Pop. Served

17,393

Area Served

2.8 sq mi

Population Density

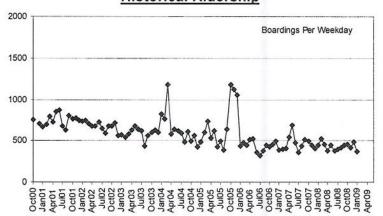
6,266 per sq mi

Zero-Auto Households

30%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|-----|---------|---------------|
| Daily Trips | 44 | | | |
| Revenue Hours | 24.5 | | | 6,215 |
| Boardings | 391 | | | 99,314 |
| Revenue | \$501 | | | \$127,248 |
| Direct Cost | \$2,262 | | | \$574,659 |
| Cost Per Passenger | \$8.27 | | | |
| Boardings/RH | 16.0 | | | |
| Farebox Recovery | 15% | | | |
| | | | | |

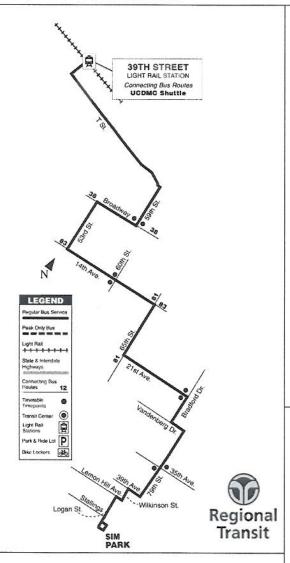
Historical Ridership



Boardings By Type

| Full Fare | 40% |
|-------------------|-----|
| Discount Fare | 30% |
| DHA | 4% |
| Los Rios | 2% |
| CSUS | 1% |
| Lifetime Pass | 6% |
| Paratransit* | 11% |
| Central City Fare | 4% |
| Other (Free) | 2% |
| | |

Route 36 was originally a part of Route 34. For over ten years it's been its own route though. Light rail connections were retimed in September 2004. Due to budgetary constraints and low ridership, weekend service will be eliminated in January 2008. Route 36 has a difficult time capturing ridership because most people prefer the speed and reliability of the nearby light rail service. Route 36 is useful for people who are a long walk from a light rail station, but this is too limited a market to support the route economically.



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 60 | | |
| Base | 60 | | |
| Evening | | | |

Key Statistics

| 6.6 | mi | Cash Boardings | 40% | |
|------|------------|------------------------------------|--|--|
| 22 | min | Route Deviations | 9 | per week |
| 17.9 | mph | W/C Per Day | 3 | |
| 46 | | Avg Fare | \$1.30 | |
| | 22 17.9 | 6.6 mi 22 min 17.9 mph 46 | 22 min Route Deviations 17.9 mph W/C Per Day | 22 min Route Deviations 9 17.9 mph W/C Per Day 3 |

Pop. Served

20,224

Area Served

3.2 sq mi

Population Density

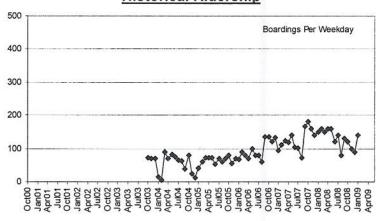
6,252 per sq mi

Zero-Auto Households

11%

| | M-F | Sat | Sun/Hol | <u>Annual</u> | |
|--------------------|---------|-----|---------|---------------|--|
| Daily Trips | 24 | | | | |
| Revenue Hours | 11.5 | | | 2,929 | |
| Boardings | 130 | | | 33,020 | |
| Revenue | \$169 | | | \$42,884 | |
| Direct Cost | \$865 | | | \$219,709 | |
| Cost Per Passenger | \$10.18 | | | | |
| Boardings/RH | 11.3 | | | | |
| Farebox Recovery | 13% | | | | |
| | | | | | |

Historical Ridership



Boardings Per Trip

| IB to 39th St Stn | | OB to S | Sim Park |
|-------------------|------------------|------------|-----------|
| Start Time | <u>Boardings</u> | Start Time | Boardings |
| 6:11a | 4 | 6:35a | 1 |
| 7:11a | 17 | 7:35a | 2 |
| 8:11a | 11 | 8:35a | 1 |
| 9:11a | 5 | 9:35a | 1 |
| 10:11a | 3 | 10:35a | 1 |
| 11:11a | 3 | 11.35a | 2 |
| 12:11p | 3 | 12:35p | 3 |
| 1:11p | 4 | 1:35p | 3 |
| 2:11p | 3 | 2:35p | 10 |
| 3:11p | 10 | 3:35p | 8 |
| 4:11p | 3 | 4:35p | 7 |
| 5:11p | 3 | 5:35p | 4 |

Boardings By Type

| Full Fare | 26% |
|-------------------|-----|
| Discount Fare | 61% |
| DHA | 2% |
| Los Rios | 1% |
| CSUS | 0% |
| Lifetime Pass | 2% |
| Paratransit* | 2% |
| Discount CBS Fare | 3% |
| Other (Free) | 2% |
| | |

Route 37 is a Community Bus route and was created in September 2003. Much of the route was originally covered by Route 15 before it was shortened to stop at downtown. Route 61 later covered the stops south of Fruitridge, continuing to Florin Mall, before it was modified to go to College Greens. Ridership is mostly low on Route 37 except for a few key trips during the day. These trips with higher ridership are primarily used by Hiram Johnson students. This partly explains the high percentage of discount fares used on Route 37. Note that Route 212 overlaps a great deal of Route 37 during the busy school hours. Route 37 is also very close to Route 8, which could be used as an alternative if Route 37 were eliminated.



M-F

60

60

Sat

75

Sun

Key Statistics

| Length | 5.5 mi | Cash Boardings | 20% | - 1 |
|----------|----------|------------------|--------|----------|
| Run Time | 29 min | Route Deviations | 13 | per week |
| Speed | 14.1 mph | W/C Per Day | 4 | İ |
| # Stops | 25 | Avg Fare | \$1.29 | I |

Pop. Served 19,805

Area Served 2.8 sq mi
Population Density 7,142 per sq mi

Zero-Auto Households 16%

| Daily Trips 24 Revenue Hours 13.5 Boardings 258 Revenue \$334 | 99 | | 3,880 70,680 |
|---|----------|---|-----------------|
| Boardings 258 | 99 | | 1.7 |
| | | | 70,680 |
| Revenue \$334 | 4.00 | | |
| | \$128 | | \$91,432 |
| Direct Cost \$1,01 | 4 \$644 | | \$290,968 |
| Cost Per Passenger \$6.03 | 1 \$9.95 | 5 | |
| Boardings/RH 19.1 | 11.5 | | |
| Farebox Recovery 22% | 13% | | |

Historical Ridership 500 Boardings Per Weekday 400 200 100

Apr01 Jul01 Jul02 Jul02 Jul02 Jul03 Jul03 Jul04 Apr04 Jul04 Jul04 Jul04 Jul04 Jul04 Jul04 Jul04 Jul04 Jul04 Jul06 Jul05 Jul06

Boardings Per Trip

Peak

Base

Evening

| | Wee | kday | |
|------------|-----------|------------|-----------|
| IB to Flo | orin Mall | OB to | 24th St |
| Start Time | Boardings | Start Time | Boardings |
| 6:29a | 10 | 5:45a | 3 |
| 7:29a | 9 | 7:00a | 13 |
| 8:44a | 9 | 8:15a | 9 |
| 9:44a | 8 | 9:15a | 8 |
| 10:59a | 9 | 10:30a | 7 |
| 11.59a | 10 | 11:30a | 10 |
| 1:14p | 11 | 12:45p | 11 |
| 2:14p | 12 | 1:45p | 11 |
| 3:29p | 11 | 3:00p | 12 |
| 4:29p | 9 | 4:00p | 11 |
| 5:44p | 7 | 5:15p | 9 |
| 6:59p | 5 | 6:15p | 7 |

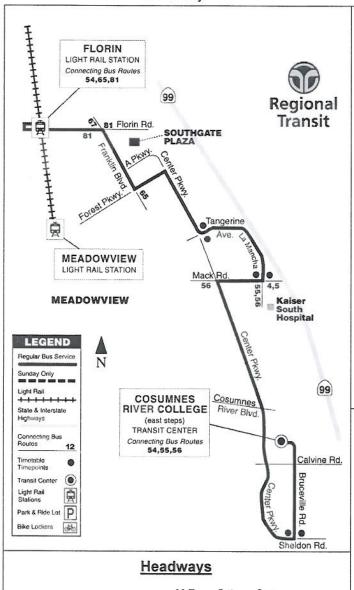
Boardings Per Trip

| | Satu | ırday | |
|--------------|-----------|------------|-----------|
| To Flori | n Mall | To 24th | Street |
| Start Time I | Boardings | Start Time | Boardings |
| 9:44a | 5 | 9:15a | 6 |
| 10:59a | 7 | 10:30a | 6 |
| 11:59a | 7 | 11:30a | 7 |
| 1:14p | 7 | 12:45p | 9 |
| 2:29p | 7 | 2:00p | 7 |
| 3:44p | 5 | 3:15p | 7 |
| 4:44p | 4 | 4:15p | 7 |
| | | 5:30p | 8 |
| Total | 41 | Total | 57 |

Boardings By Type

| Full Fare | 37% |
|-------------------|-----|
| Discount Fare | 37% |
| DHA | 5% |
| Los Rios | 6% |
| CSUS | 1% |
| Lifetime Pass | 0% |
| Paratransit* | 1% |
| Discount CBS Fare | 2% |
| Other (Free) | 10% |
| | |

Route 47 is a Community Bus route and was created in January 2004. The route design was inherited from a contractor that was operating it for DHA before funding issues led RT to become the provider. In September 2005, a time point was moved from El Mango and El Limon to the Phoenix Park Reststop. In February 2006, Florin Mall closed, however the transit center is still used as a terminal. Routes 16 and 47 are currently the only two CBS routes in operation on Saturday. Staff has recommended these two routes be eliminated on Saturday in order to save money on power, dispatchers, etc., and have all CBS drivers on a M-F schedule.



Key Statistics

| Length | 8.4 | mi | Avg Trip Length | 3.8 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 38 | min | Percent On-Time | 90% | |
| Speed | 14.4 | mph | W/C Per Day | 3 | |
| # Stops | 37 | | Avg Fare | \$1.30 | |

Pop. Served 25,533

Area Served 3.9 sq mi
Population Density 6,511 per sq mi

Zero-Auto Households 10%

| | M-F | Sat | Sun/Hol | <u>Annual</u> | |
|--------------------|---------|---------|---------|---------------|--|
| Daily Trips | 32 | 18 | | | |
| Revenue Hours | 26.0 | 16.4 | | 7,453 | |
| Boardings | 683 | 168 | | 182,218 | |
| Revenue | \$886 | \$218 | | \$236,466 | |
| Direct Cost | \$2,403 | \$1,518 | | \$689,218 | |
| Cost Per Passenger | \$5.03 | \$12.92 | | | |
| Boardings/RH | 26.3 | 10.2 | | | |
| Farebox Recovery | 26% | 10% | | | |

 M-F
 Sat
 Sun

 Peak
 30

 Base
 60
 60

 Evening
 60
 60

Historical Ridership Boardings Per Weekday 1500 100

Boardings Per Trip

| IB to Flo | orin LRT | OB to | CRC |
|------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 5:44a | 13 | 6:03a | 3 |
| 6:12a | 10 | 6:33a | 21 |
| 6:42a | 21 | 7:03a | 19 |
| 7:12a | 22 | 7:33a | 21 |
| 8:12a | 24 | 8:33a | 18 |
| 9:14a | 22 | 9:33a | 15 |
| 10:14a | 21 | 10:33a | 16 |
| 11:14a | 28 | 11:33a | 23 |
| 12:14p | 24 | 12:33p | 22 |
| 1:17p | 28 | 1:33p | 23 |
| 2:17p | 24 | 2:33p | 25 |
| 3:17p | 36 | 3:33p | 33 |
| 3:23p | 27 | 4:33p | 30 |
| 4:17p | 28 | 5:03p | 23 |
| 5:17p | 17 | 5:33p | 19 |
| 6:17p | 10 | 7:33p | 13 |
| Total | 355 | Total | 323 |

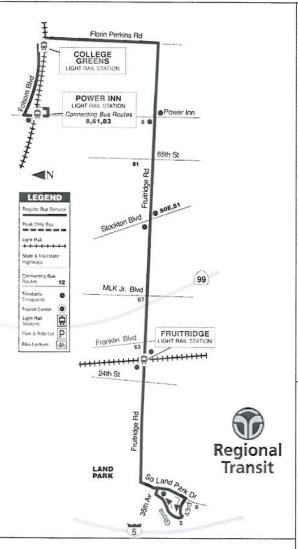
| | Outi | arday | |
|------------|-----------|------------|-----------|
| IB to Flo | orin LRT | OB to | CRC |
| Start Time | Boardings | Start Time | Boardings |
| 9:01a | 9 | 9:09a | 6 |
| 10:01a | 10 | 10:09a | 7 |
| 11:01a | 10 | 11:09a | 8 |
| 12:01p | 10 | 12:09p | 11 |
| 1:01p | 10 | 1:09p | 9 |
| 2:01p | 8 | 2:09p | 12 |
| 3:01p | 8 | 3:09p | 12 |
| 4:01p | 7 | 4:09p | 11 |
| 5:01p | 7 | 5:09p | 14 |
| Total | 80 | Total | 89 |

Saturday

Boardings By Type

| Full Fare | 36% |
|-------------------|-----|
| Discount Fare | 40% |
| DHA | 2% |
| Los Rios | 13% |
| CSUS | 0% |
| Lifetime Pass | 1% |
| Paratransit* | 3% |
| Central City Fare | 0% |
| Other (Free) | 4% |
| | |

Traditionally, #54 and #58 served Florin Mall, Southgate Plaza, Cosumnes River College and Elk Grove, with Route 58 being the straighter route (at one point being a peak-only express) and Route 54 having more jogs to serve the hospitals and CRC. Saturday service was added in 1996 with 60 minute headways. Sun/Hol service was added in January 2000 with JARC funds. In September 2003, #54 and #58 were combined into one route (#54) and the terminal was changed from Florin Mall to Florin LRT with the South Line opening. Elk Grove service was eliminated in January 2005 with their withdrawal from the district.



| Length | 9.6 | mi | Avg Trip Length | 2.6 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 53 | min | Percent On-Time | 87% | |
| Speed | 14.9 | mph | W/C Per Day | 5 | |
| # Stops | 47 | | Avg Fare | \$1.39 | |

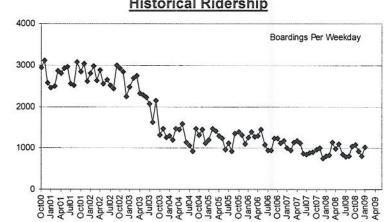
Pop. Served 23,555

Area Served 4.7 sq mi Population Density 4,969 per sq mi

Zero-Auto Households 13%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|---------|---------|---------------|
| Daily Trips | 50 | 30 | | |
| Revenue Hours | 44.5 | 29.6 | | 12,839 |
| Boardings | 980 | 387 | | 269,044 |
| Revenue | \$1,361 | \$538 | | \$373,754 |
| Direct Cost | \$4,113 | \$2,739 | | \$1,187,206 |
| Cost Per Passenger | \$6.00 | \$10.12 | | |
| Boardings/RH | 22.0 | 13.1 | | |
| Farebox Recovery | 23% | 14% | | |

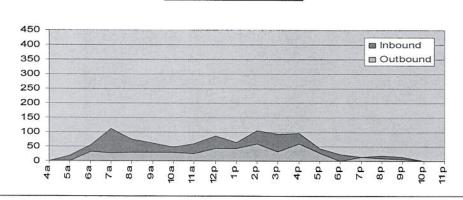
Historical Ridership



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 30 | | |
| Base | 30 | 60 | |
| Evening | 60 | 60 | |

Boardings Per Hour



Boardings By Type

| Full Fare | 45% |
|-------------------|-----|
| Discount Fare | 32% |
| DHA | 5% |
| Los Rios | 10% |
| CSUS | 0% |
| Lifetime Pass | 4% |
| Paratransit* | 2% |
| Central City Fare | 0% |
| Other (Free) | 2% |
| | |

Route 61 originally operated on Freeport, like Route 62, except that it turned and made an L-shape, going down Fruitridge, and then down Stockton to Florin Mall. Under this longer route it carried over 2,000 passengers per day. With the opening of the South Line in September 2003, it was realigned to its current crosstown configuration. Currently, Route 61 is interlined with #8 on weekends. In January 2008, Sun/Hol service will be eliminated due to budgetary constraints and low ridership.



<u>Headways</u>

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 30 | | |
| Base | 30 | 60 | |
| Evening | 30 | 60 | |

Key Statistics

| Length | 10.8 | mi | Avg Trip Length | 3.3 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 49 | min | Percent On-Time | 89% | |
| Speed | 13.2 | mph | W/C Per Day | 10 | |
| # Stops | 69 | | Avg Fare | \$0.89 | |

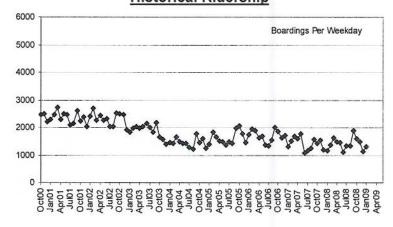
Pop. Served 32,038

Area Served 5.5 sq mi
Population Density 5,831 per sq mi

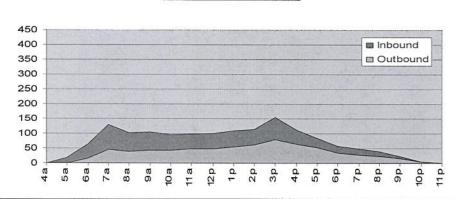
Zero-Auto Households 22%

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|---------|---------|-------------|
| Daily Trips | 64 | 29 | | |
| Revenue Hours | 63.1 | 28.5 | | 17,518 |
| Boardings | 1,414 | 405 | | 380,216 |
| Revenue | \$1,265 | \$362 | | \$340,244 |
| Direct Cost | \$5,838 | \$2,635 | | \$1,619,876 |
| Cost Per Passenger | \$5.90 | \$9.30 | | |
| Boardings/RH | 22.4 | 14.2 | | |
| Farebox Recovery | 15% | 10% | | |
| | | | | |

Historical Ridership



Boardings Per Hour



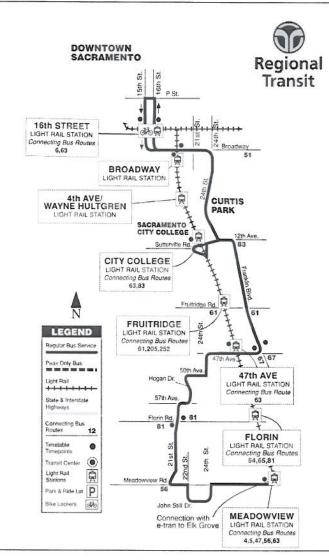
Boardings By Type

| Full Fare | 21% |
|-------------------|-----|
| Discount Fare | 26% |
| DHA | 1% |
| Los Rios | 37% |
| CSUS | 0% |
| Lifetime Pass | 9% |
| Paratransit* | 3% |
| Central City Fare | 1% |
| Other (Free) | 1% |
| | |

Prior to September 2003, Route 62 was an L-shaped route serving its current alignment plus Florin Road to Florin Mall. In September 2003, the South Line opened and this leg was cut off. In January 2008, Saturday service returned from 30 minute headways back to 60 minute headways, and Sun/Hol service was eliminated due to budgetary constraints. Service on 19th Ave between Broadway and 21st Ave was eliminated in January 2008 when 21st Ave was made two-way. While ridership is not particularly bad on Route 62, it has a low farebox recovery due to the fact that most of the ridership comes from Sac City College students using a Los Rios pass and McClatchy students paying discount fare.

Route 63 24th Street-Hogan

Sacramento Regional Transit Planning Dept



Boardings Per Trip Weekday

| | ***** | itauy | | |
|----------------|-----------|------------------|-----------|--|
| IB to Downtown | | OB to Meadowview | | |
| Start Time | Boardings | Start Time | Boardings | |
| 5:35a | 5 | 6:38a | 28 | |
| 6:32a | 19 | 7:38a | 19 | |
| 7:32a | 17 | 8:38a | 8 | |
| 8:49a | 11 | 9:53a | 9 | |
| 9:49a | 8 | 10:53a | 8 | |
| 11:04a | 9 | 12:08p | 12 | |
| 12:04p | 9 | 1:08p | 12 | |
| 1:04p | 10 | 2:08p | 13 | |
| 2:04p | 14 | 3:08p | 17 | |
| 3:19p | 15 | 4:23p | 15 | |
| | | | | |

5:38p

12

4:17p

24

Key Statistics

| Length | 12.4 | mi | Avg Trip Length | 2.9 | mi |
|----------|------|-----|-----------------|--------|----|
| Run Time | 66 | min | Percent On-Time | 90% | |
| Speed | 13.5 | mph | W/C Per Day | 3 | |
| # Stops | 74 | | Avg Fare | \$1.28 | |

Pop. Served 37,283

Area Served 5.8 sq mi

Population Density 6,375 per sq mi

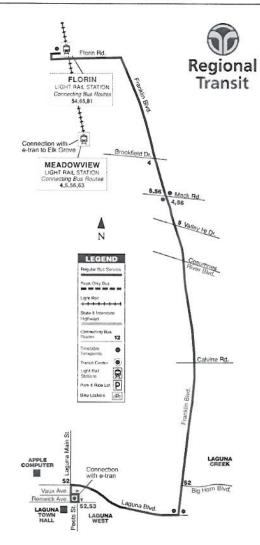
Zero-Auto Households 24%

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|-----|---------|-----------|
| Daily Trips | 22 | | | |
| Revenue Hours | 23.2 | | | 5,880 |
| Boardings | 277 | | | 70,358 |
| Revenue | \$355 | | | \$90,288 |
| Direct Cost | \$2,141 | | | \$543,733 |
| Cost Per Passenger | \$11.05 | | | |
| Boardings/RH | 12.0 | | | |
| Farebox Recovery | 12% | | | |
| | | | | |

Boardings By Type

| Full Fare | 31% |
|-------------------|-----|
| Discount Fare | 50% |
| DHA | 1% |
| Los Rios | 4% |
| CSUS | 2% |
| Lifetime Pass | 4% |
| Paratransit* | 4% |
| Central City Fare | 1% |
| Other (Free) | 3% |

Route 63 is interlined with Route 64 on weekdays and both have lost ridership from competition with light rail. Route 63 did not originally operate on Franklin Blvd. Originally, it took 24th St, just like Route 64. In September 2005, Route 63 was extended from 24th St to Meadowview LRT. The times were adjusted in June 2005 to even out downtown departures. In January 2008, Route 64 was eliminated and Route 63 will begin serving Sac City College. It will also terminate at 16th Street.



| Length | 7.8 mi | Avg Trip Length | 3.8 mi |
|----------|----------|-----------------|--------|
| Run Time | 27 min | Percent On-Time | 86% |
| Speed | 19.2 mph | W/C Per Day | 4 |
| # Stops | 26 | Avg Fare | \$1.33 |

Pop. Served 22,097
Area Served 3.6 sq mi
Population Density 6,131 per sq mi

Zero-Auto Households 9%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|--------|---------|---------------|
| Daily Trips | 28 | 16 | | |
| Revenue Hours | 16.0 | 9.0 | | 4,525 |
| Boardings | 391 | 133 | | 106,230 |
| Revenue | \$520 | \$177 | | \$141,217 |
| Direct Cost | \$1,478 | \$828 | | \$418,441 |
| Cost Per Passenger | \$5.40 | \$8.89 | | |
| Boardings/RH | 24.5 | 14.9 | | |
| Farebox Recovery | 25% | 15% | | |
| | | | | |

Boardings Per Trip

| | Wee | kday | |
|------------|-----------|------------|-----------|
| IB to | Florin | OB to | Laguna |
| Start Time | Boardings | Start Time | Boardings |
| 5:56a | 11 | 6:22a | 10 |
| 6:52a | 29 | 7:22a | 9 |
| 7:52a | 19 | 8:22a | 9 |
| 8:55a | 19 | 9:22a | 10 |
| 9:55a | 17 | 10:22a | 11 |
| 10:55a | 13 | 11:22a | 12 |
| 11:55a | 13 | 12:22p | 15 |
| 12:52p | 11 | 1:22p | 19 |
| 1:52p | 9 | 2:22p | 22 |
| 2:52p | 11 | 3:22p | 22 |
| 3:52p | 12 | 4:22p | 24 |
| 4:52p | 8 | 5:22p | 18 |
| 5:52p | 6 | 6:22p | 18 |
| 6:56p | 6 | 7:22p | 13 |

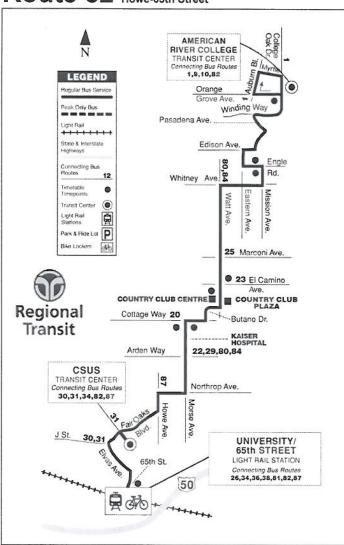
Boardings Per Trip

| | Satu | ırday | |
|------------|-----------|------------|-----------|
| IB to | Florin | OB to I | Laguna |
| Start Time | Boardings | Start Time | Boardings |
| 7:58a | 10 | 8:28a | 6 |
| 9:08a | 10 | 9:38a | 7 |
| 10:18a | 9 | 10:48a | 7 |
| 11:28a | 9 | 11:58a | 9 |
| 12:38p | 8 | 1:08p | 9 |
| 1:48p | 7 | 2:18p | 11 |
| 2:58p | 7 | 3:28p | 11 |
| 3:58p | 5 | 4:28p | 10 |

Boardings By Type

| Full Fare | 38% |
|-------------------|-----|
| Discount Fare | 38% |
| DHA | 3% |
| Los Rios | 14% |
| CSUS | 1% |
| Lifetime Pass | 2% |
| Paratransit* | 1% |
| Central City Fare | 0% |
| Other (Free) | 2% |
| | |

Note that Florin LRT opened in September 2003. Light rail connections were retimed in June 2005. Ridership tends to be strong only in the peak-hour and peak-direction. Saturday and off-peak ridership is considerably less.



Headways

| | M-F | Sat | Sun |
|---------|-----|-----|-----|
| Peak | 30 | | |
| Base | 30 | 60 | 60 |
| Evening | 30 | 60 | 60 |

Key Statistics

| Length | 12.5 | mi | Avg Trip Length | 4.4 mi |
|----------|------|-----|-----------------|--------|
| Run Time | 54 | min | Percent On-Time | 89% |
| Speed | 15.4 | mph | W/C Per Day | 20 |
| # Stops | 51 | | Avg Fare | \$1.08 |
| | | | | |

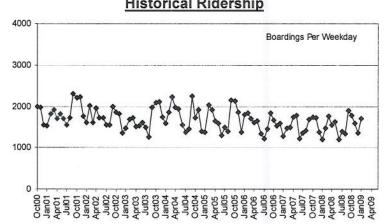
26,222 Pop. Served

Area Served 5.5 sq mi Population Density 4,810 per sq mi

Zero-Auto Households 9%

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|---------|---------|---------------|
| Daily Trips | 58 | 31 | 28 | |
| Revenue Hours | 62.3 | 30.0 | 27.5 | 19,002 |
| Boardings | 1,677 | 532 | 409 | 477,753 |
| Revenue | \$1,811 | \$574 | \$442 | \$515,792 |
| Direct Cost | \$5,761 | \$2,771 | \$2,538 | \$1,757,117 |
| Cost Per Passenger | \$4.91 | \$7.45 | \$8.87 | |
| Boardings/RH | 26.9 | 17.8 | 14.9 | |
| Farebox Recovery | 22% | 15% | 12% | |
| | | | | |

Historical Ridership



Boardings Per Hour

450 400 ■ Inbound 350 Outbound 300 250 200 150 100 50

Boardings By Type

| Full Fare | 32% |
|-------------------|-----|
| Discount Fare | 22% |
| DHA | 3% |
| Los Rios | 16% |
| CSUS | 15% |
| Lifetime Pass | 3% |
| Paratransit* | 6% |
| Central City Fare | 0% |
| Other (Free) | 3% |
| | |

Route 82 used to be part of Route 81 until they were split at Univ/65th Street for schedule adherence purposes in September 2000. It was realigned in April 2003 when American River Hospital closed on Engle Road. While ridership is fairly good on Route 82, farebox recovery is not particularly strong, due to the fact that a great deal of its ridership is from either CSUS or ARC students who, collectively, pay substantially less per ride than the average customer.

Route 82 Howe - 65th Street Boardings Per Trip

| Monday-Frida |
|--------------|
|--------------|

| IB to Univ/65th St | | OB to ARC | | |
|--------------------|-----------|------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 5:23a | 25 | 6:13a | 20 | |
| 5:53a | 22 | 6:43a | 29 | |
| 6:23a | 30 | 7:13a | 33 | |
| 6:51a | 31 | 7:43a | 38 | |
| 7:19a | 30 | 8:13a | 33 | |
| 8:04a | 35 | 8:58a | 34 | |
| 8:34a | 16 | 9:28a | 36 | |
| 9:04a | 20 | 9:58a | 28 | |
| 9:34a | 20 | 10:28a | 29 | |
| 10:19a | 37 | 11:13a | 38 | |
| 10:49a | 33 | 11:43a | 39 | |
| 11:19a | 31 | 12:13p | 32 | |
| 11:49a | 27 | 12:43p | 33 | |
| 12:33p | 43 | 1:28p | 42 | |
| 1:03p | 27 | 1:58p | 34 | |
| 1:33p | 31 | 2:28p | 34 | |
| 2:03p | 38 | 2:58p | 41 | |
| 2:46p | 49 | 3:43p | 49 | |
| 3:16p | 36 | 4:13p | 39 | |
| 3:46p | 33 | 4:43p | 36 | |
| 4:16p | 34 | 5:13p | 34 | |
| 5:01p | 34 | 5:58p | 34 | |
| 5:31p | 18 | 6:28p | 19 | |
| 6:01p | 12 | 6:58p | 18 | |
| 6:31p | 12 | 7:28p | 25 | |
| 7:21p | 18 | 8:13p | 19 | |
| 7:51p | 10 | 8:43p | 15 | |
| 8:21p | 12 | 9:13p | 14 | |
| 8:51p | 8 | 9:43p | 13 | |
| Total | 771 | Total | 885 | |

Saturday

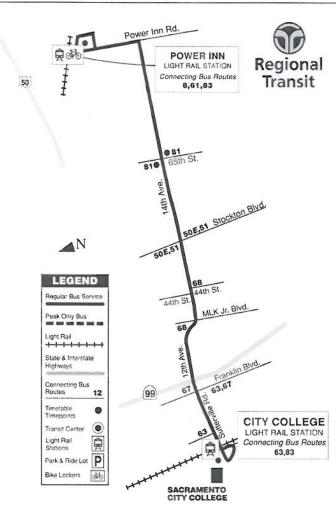
| IB to Univ/65th St | | OB to ARC | | |
|--------------------|-----------|------------|--|--|
| Start Time | Boardings | Start Time | Boardings | |
| 6:23a | 11 | | The same and the s | |
| 7:23a | 16 | 7:13a | 13 | |
| 8:21a | 16 | 8:13a | 15 | |
| 9:21a | 16 | 9:13a | 25 | |
| 10:21a | 19 | 10:13a | 20 | |
| 11:21a | 15 | 11:13a | 22 | |
| 12:21p | 23 | 12:13p | 18 | |
| 1:21p | 18 | 1:13p | 28 | |
| 2:21p | 21 | 2:13p | 23 | |
| 3:21p | 21 | 3:13p | 18 | |
| 4:21p | 20 | 4:13p | 21 | |
| 5:21p | 18 | 5:13p | 18 | |
| 6:22p | 11 | 6:13p | 19 | |
| 7:22p | 11 | 7:13p | 13 | |
| 8:22p | 12 | 8:13p | 17 | |
| 9:22p | 7 | 9:13p | 12 | |
| Total | 256 | Total | 281 | |

Sun/Hol

| IB to Univ/65th St | | OB to ARC | | |
|--------------------|-----------|------------|--------------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 7:23a | 13 | | - | |
| 8:21a | 11 | 8:13a | 13 | |
| 9:21a | 12 | 9:13a | 15 | |
| 10:21a | 16 | 10:13a | 19 | |
| 11:21a | 13 | 11:13a | 17 | |
| 12:21p | 18 | 12:13p | 20 | |
| 1:21p | 15 | 1:13p | 23 | |
| 2:21p | 17 | 2:13p | 20 | |
| 3:21p | 14 | 3:13p | 20 | |
| 4:21p | 17 | 4:13p | 17 | |
| 5:21p | 12 | 5:13p | 18 | |
| 6:22p | 9 | 6:13p | 20 | |
| 7:22p | 9 | 7:13p | 18 | |
| 8:22p | 10 | 8:13p | 13 | |
| 9:22p | 4 | | | |
| Total | 190 | Total | 231 | |

Route 83 14th Avenue

Sacramento Regional Transit Planning Dept



Boardings Per Trip

| IB to Power Inn | | OB to City College | | |
|-----------------|-----------|--------------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 6:22a | 8 | | | |
| 7:07a | 13 | 6:53a | 12 | |
| 7:37a | 21 | 7:38a | 7 | |
| 8:07a | 7 | 8:08a | 10 | |
| 8:37a | 8 | 8:38a | 5 | |
| 9:07a | 6 | 9:08a | 7 | |
| 9:52a | 7 | 9:53a | 7 | |
| 10:22a | 8 | 10:23a | 7 | |
| 10:52a | 6 | 10:53a | 6 | |
| 11:22a | 7 | 11:23a | 9 | |
| 11:52a | 8 | 11:53a | 7 | |
| 12:22p | 12 | 12:38p | 9 | |
| 1:07p | 12 | 1:08p | 12 | |
| 1:37p | 9 | 1:38p | 8 | |
| 2:07p | 9 | 2:08p | 8 | |
| 2:37p | 12 | 2:38p | 7 | |
| 3:07p | 12 | 3:08p | 17 | |
| 3:37p | 11 | 3:53p | 13 | |
| 4:22p | 14 | 4:23p | 10 | |
| 4:52p | 9 | 4:53p | 9 | |
| 5:22p | 9 | 5:23p | 10 | |
| 5:52p | 7 | 6:08p | 7 | |
| 6:37p | 7 | | | |
| Total | 223 | Total | 188 | |

Key Statistics

| Length | 5.3 mi | Avg Trip Length | 1.3 mi |
|----------|----------|-----------------|--------|
| Run Time | 26 min | Percent On-Time | 90% |
| Speed | 12.2 mph | W/C Per Day | 3 |
| # Stops | 27 | Avg Fare | \$1.13 |

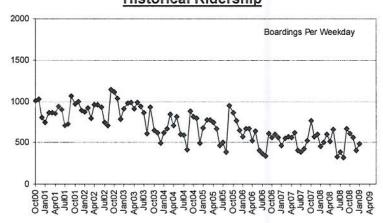
Pop. Served 19,474

Area Served 3.6 sq mi
Population Density 5,434 per sq mi

Zero-Auto Households 14

| | M-F | Sat | Sun/Hol | <u>Annual</u> |
|--------------------|---------|-----|---------|---------------|
| Daily Trips | 44 | | | |
| Revenue Hours | 23.8 | | | 6,049 |
| Boardings | 409 | | | 103,886 |
| Revenue | \$463 | | | \$117,482 |
| Direct Cost | \$2,202 | | | \$559,392 |
| Cost Per Passenger | \$7.70 | | | |
| Boardings/RH | 17.2 | | | |
| Farebox Recovery | 15% | | | |

Historical Ridership



Boardings By Type

| Full Fare | 15% |
|-------------------|-----|
| Discount Fare | 69% |
| DHA | 2% |
| Los Rios | 9% |
| CSUS | 1% |
| Lifetime Pass | 1% |
| Paratransit* | 1% |
| Central City Fare | 0% |
| Other (Free) | 2% |
| | |

Route 83 was originally part of Route 87. It was split off in June 1997. Its traditional purpose was to connect Univ/65th LRT to Sac City College, before the South Line existed. Under the old alignment, it also had a jog in it up 33rd Street to McGeorge Law School and back down Stockton to 14th Ave. It did not originally serve Power Inn LRT. In January 2005, headways were stretched from 30 to 45 minutes during some parts of the day. In January 2008, because of budgetary constraints and low ridership, the route was shortened to only go between City College and Power Inn and it will no longer go to Univ/65th. A great deal of the ridership on Route 83 is from Hiram Johnson students, which partly explains the 69% use of discount fare and seasonal fluctuation.



| Length | 5.3 | mi | Cash Boardings | 42% | |
|----------|------|-----|------------------|--------|----------|
| Run Time | 18 | min | Route Deviations | 41 | per week |
| Speed | 19.3 | mph | W/C Per Day | 4 | 1 |
| # Stops | 25 | | Avg Fare | \$1.47 | |

Pop. Served 17,544

Area Served 2.9 sq mi

Population Density 5,981 per sq mi

Zero-Auto Households 9%

| | M-F | Sat | Sun/Hol | <u>Annual</u> | |
|--------------------|---------|-----|---------|---------------|--|
| Daily Trips | 24 | | | | |
| Revenue Hours | 11.7 | | | 2,972 | |
| Boardings | 76 | | | 19,304 | |
| Revenue | \$112 | | | \$28,336 | |
| Direct Cost | \$878 | | | \$222,885 | |
| Cost Per Passenger | \$17.66 | | | | |
| Boardings/RH | 6.5 | | | | |
| Farebox Recovery | 8% | | | | |
| | | | | | |

Headways

Peak

Base

Evening

<u>M-F Sat Sun</u> 60 60

Boardings Per Trip

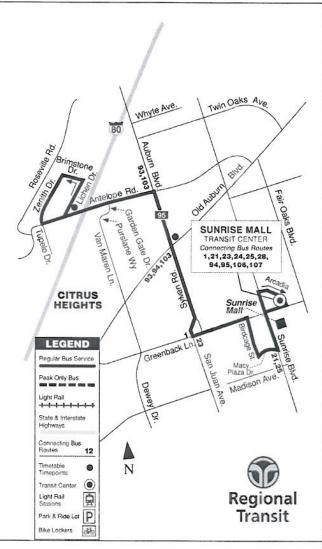
| To Sunrise Mall Start Time Boardings | | To Mercy | San Juan |
|---|---|----------------------|----------|
| | | Start Time Boardings | |
| 7:14a | 6 | 6:41a | 5 |
| 8:14a | 3 | 7:41a | 4 |
| 9:14a | 3 | 8:41a | 2 |
| 10:14a | 2 | 9:41a | 2 |
| 11:14a | 3 | 10:41a | 2 |
| 12:14p | 4 | 11:41a | 3 |
| 1:14p | 3 | 12:41p | 3 |
| 2:14p | 5 | 1:41p | 4 |
| 3:14p | 4 | 2:41p | 5 |
| 4:14p | 3 | 3:41p | 3 |
| 5:14p | 2 | 4:41p | 2 |
| 6:14p | 1 | 5:41p | 1 |

Boardings By Type

| Full Fare | 50% |
|-------------------|-----|
| Discount Fare | 29% |
| DHA | 0% |
| Los Rios | 0% |
| CSUS | 7% |
| Lifetime Pass | 14% |
| Paratransit* | 0% |
| Discount CBS Fare | 0% |
| Other (Free) | 0% |
| | |

Route 94 was implemented in January 2002. Route 94, along with Route 95 (both Community Bus routes), replaced Route 92. In April 2004, Route 94 was realigned to serve Sunrise Mall instead of Louis & Orlando, in an attempt to boost ridership. Routes 94 has an unusually high percentage of cash boardings, which is indicative of occasional riders.

Sacramento Regional Transit Planning Dept



Key Statistics

| Length | 6.5 mi | Cash Boardings | 50% | |
|----------|----------|------------------|--------|----------------------------|
| Run Time | 20 min | Route Deviations | 45 | per week |
| Speed | 17.0 mph | W/C Per Day | 4 | 74,000,000,000,000,000,000 |
| # Stops | 24 | Avg Fare | \$1.50 | |
| | | | | - 1 |

Pop. Served

15,613

Area Served

2.8 sq mi

Population Density

5,614 persq mi

Zero-Auto Households

8%

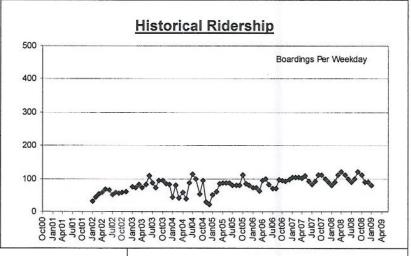
| M-F | Sat | Sun/Hol | Annual |
|---------|---|---|---|
| 24 | | | |
| 11.8 | | | 3,006 |
| 102 | | | 25,908 |
| \$153 | | | \$38,744 |
| \$887 | | | \$225,424 |
| \$13.31 | | | |
| 8.6 | | | |
| 11% | | | |
| | 24 11.8 102 \$153 \$887 \$13.31 8.6 | 24 11.8 102 \$153 \$887 \$13.31 8.6 | 24 11.8 102 \$153 \$887 \$13.31 8.6 |

Headways

M-F Sat Sun 60 60

Base Evening

Peak



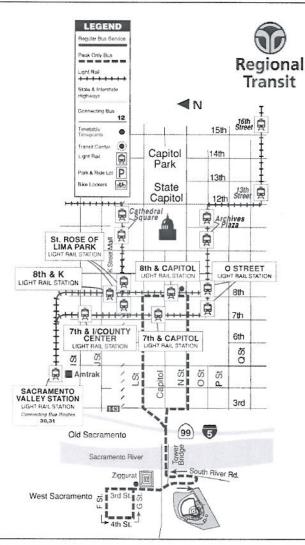
Boardings Per Trip

| IB to Sunrise Mall | | OB to Antelope | | |
|--------------------|-----------|-------------------|---|--|
| Start Time | Boardings | Start Time Boardi | | |
| 6:44a | 4 | 6:09a | 1 | |
| 7:44a | 4 | 7:09a | 5 | |
| 8:44a | 3 | 8:09a | 2 | |
| 9:44a | 3 | 9:09a | 1 | |
| 10:44a | 3 | 10:09a | 2 | |
| 11:44a | 4 | 11:09a | 2 | |
| 12:44p | 4 | 12:09p | 2 | |
| 1:44p | 5 | 1:09p | 4 | |
| 2:44p | 8 | 2:09p | 5 | |
| 3:44p | 5 | 3:09p | 6 | |
| 4:44p | 4 | 4:09p | 4 | |
| 5:44p | 2 | 5:09p | 3 | |

Boardings By Type

| Full Fare | 43% |
|-------------------|-----|
| Discount Fare | 46% |
| DHA | 0% |
| Los Rios | 9% |
| CSUS | 0% |
| Lifetime Pass | 3% |
| Paratransit* | 0% |
| Discount CBS Fare | 0% |
| Other (Free) | 0% |

Route 95 was created in January 2002. Route 95, along with Route 94 (both Community Bus routes), replaced Route 92. Routes 95 has an unusually high percentage of cash boardings, which is indicative of occasional riders.



Boardings Per Trip

| Mor | ning | After | noon |
|------------|-----------|------------------|------|
| Start Time | Boardings | Start Time Board | |
| 6:05a | 3 | 2:56p | 2 |
| 6:41a | 5 | 3:26p | 2 |
| 6:56a | 3 | 3:41p | 4 |
| 7:11a | 5 | 3:56p | 4 |
| 7:26a | 5 | 4:11p | 3 |
| 7:41a | 7 | 4:26p | 6 |
| 7:56a | 4 | 4:41p | 8 |
| 8:11a | 3 | 4:56p | 4 |
| 8:26a | 2 | 5:11p | 4 |
| 8:41a | 2 | 5:26p | 2 |
| | | 5:41p | 1 |
| Total | 38 | Total | 40 |

Key Statistics

| Length | 3.8 mi | Avg Trip Length | 0.4 mi | |
|----------|----------|-----------------|--------|--|
| Run Time | 18 min | Percent On-Time | | |
| Speed | 13.0 mph | W/C Per Day | 1 | |
| # Stops | 10 | Avg Fare | \$1.65 | |

Pop. Served 3,778

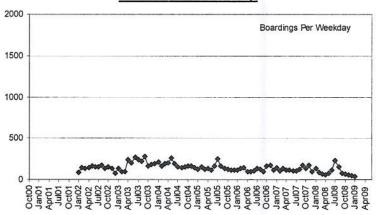
Area Served 0.5 sq mi

Population Density 7,451 per sq mi

Zero-Auto Households 57%

| | M-F | Sat | Sun/Hol | <u>Annual</u> | |
|--------------------|--------|-----|---------|---------------|--|
| Daily Trips | 21 | | | | |
| Revenue Hours | 5.7 | | | 1,435 | |
| Boardings | 83 | | | 21,082 | |
| Revenue | \$137 | | | \$34,820 | |
| Direct Cost | \$522 | | | \$132,704 | |
| Cost Per Passenger | \$9.00 | | | | |
| Boardings/RH | 14.7 | | | | |
| Farebox Recovery | 18% | | | | |
| | | | | | |

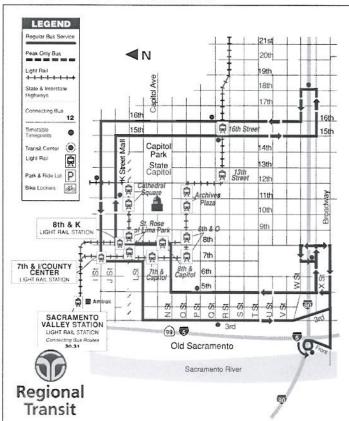
<u>Historical Ridership</u>



Boardings By Type

| Full Fare | 56% |
|-------------------|-----|
| Discount Fare | 4% |
| DHA | 0% |
| Los Rios | 2% |
| CSUS | 0% |
| Lifetime Pass | 2% |
| Paratransit* | 0% |
| Central City Fare | 33% |
| Other (Free) | 2% |
| | |

Route 140 was created in January 2002. In June 2003, peak headways were stretched from five to ten minutes and midday service was added. In September 2004, peak headways were stretched to fifteen minutes for rest and meal break requirements. In September 2005, midday headways were stretched from 30 to 60 minutes. In January 2008, midday service will be eliminated due to budgetary constraints and low ridership. Please note that this route is a loop and does not have an official "inbound" and "outbound" direction.



| Length | 5.0 mi | Avg Trip Length | 0.2 mi |
|----------|----------|-----------------|--------|
| Run Time | 30 min | Percent On-Time | |
| Speed | 12.1 mph | W/C Per Day | 2 |
| # Stops | 26 | Avg Fare | \$1.76 |

Pop. Served 13,785

Area Served 2.2 sq mi

Population Density 6,398 per sq mi

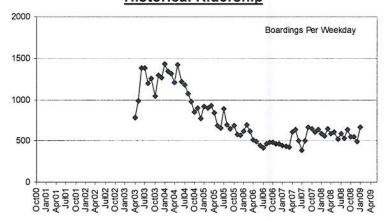
Zero-Auto Households 42%

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|-----|---------|-----------|
| Daily Trips | 63 | | | |
| Revenue Hours | 34.1 | | | 8,653 |
| Boardings | 383 | | | 97,282 |
| Revenue | \$673 | | | \$170,871 |
| Direct Cost | \$3,150 | | | \$800,138 |
| Cost Per Passenger | \$11.76 | | | |
| Boardings/RH | 11.2 | | | |
| Farebox Recovery | 15% | | | |

Boardings Per Trip

| 7 - 10 - 11 - 11 | oound | West | bound |
|------------------|-----------|------------|-----------|
| Start Time | Boardings | Start Time | Boardings |
| 5:57a | 7 | 5:57a | 5 |
| 6:12a | 7 | 6:12a | 8 |
| 6:27a | 4 | 6:27a | 8 |
| 6:42a | 9 | 6:42a | 15 |
| 6:57a | 9 | 6:57a | 14 |
| 7:12a | 8 | 7:12a | 13 |
| 7:27a | 9 | 7:27a | 15 |
| 7:42a | 10 | 7:42a | 14 |
| 7:57a | 6 | 7:57a | 9 |
| 8:12a | 9 | 8:12a | 7 |
| 8:27 a | 5 | 8:27a | 8 |
| 8:42a | 2 | 8:42a | 7 |
| 8:57a | 0 | 8:57a | 4 |
| 9:12a | 4 | 9:54a | 5 |
| 10:17a | 3 | 10:54a | 3 |
| 11:17a | 3 | | |
| 12:17p | 3 | 11:54a | 3 |
| 1:17p | 2 | 12:54p | 3 |
| 2:17p | 3 | 1:54p | 3 |
| 3:08p | 6 | 2:54p | 4 |
| 3:17p | 5 | 3:24p | 7 |
| 3:31p | 5 | 3:37p | 3 |
| 3:45p | 24 | 3:52p | 5 |
| 3:58p | 6 | 4:07p | 4 |
| 4:13p | 10 | 4:22p | 5 |
| 4:28p | 7 | 4:37p | 3 |
| 4:48p | 11 | 4:52p | 7 |
| 5:02p | 7 | 5:07p | 3 |
| 5:17p | 6 | 5:22p | 2 |
| 5:32p | 4 | 5:37p | 2 |
| 5:47p | 3 | 5:52p | 2 |
| 6:02p | 0 | | |
| 6:17p | 0 | | |
| Total | 197 | Total | 193 |

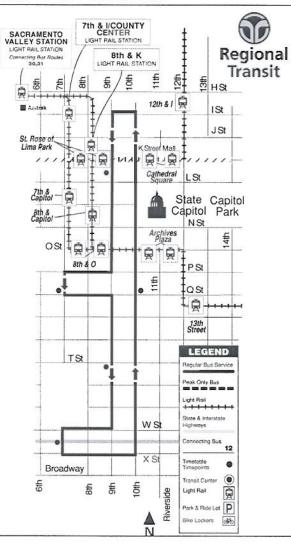
Historical Ridership



Boardings By Type

| Full Fare | 61% |
|-------------------|-----|
| Discount Fare | 10% |
| DHA | 0% |
| Los Rios | 0% |
| CSUS | 3% |
| Lifetime Pass | 0% |
| Paratransit* | 0% |
| Central City Fare | 26% |
| Other (Free) | 0% |
| | |

Route 141 was created in April 2003 and primarily serves state workers who park under the freeway between W and X Streets. In February 2005, the eastern terminal was moved from 21st to 18th Street. In September 2005, midday headways were stretched from 30 to 60 minutes.



Boardings Per Trip

| Morning | | Afternoon | | |
|------------|-----------|------------|-----------|--|
| Start Time | Boardings | Start Time | Boardings | |
| 6:00a | 3 | 12:24p | 4 | |
| 6:15a | 3 | 12:54p | 3 | |
| 6:30a | 4 | 1:24p | 3 | |
| 6:45a | 4 | 1:54p | 4 | |
| 7:00a | 7 | 2:24p | 6 | |
| 7:15a | 6 | 2:53p | 9 | |
| 7:30a | 9 | 3:08p | 4 | |
| 7:45a | 10 | 3:23p | 8 | |
| 8:00a | 9 | 3:38p | 6 | |
| 8:15a | 9 | 3:53p | 9 | |
| 8:30a | 10 | 4:08p | 8 | |
| 8:45a | 9 | 4:23p | 16 | |
| 9:00a | 7 | 4:38p | 10 | |
| 9:24a | 4 | 4:53p | 18 | |
| 9:54a | 3 | 5:08p | 14 | |
| 10:24a | 3 | 5:23p | 10 | |
| 10:54a | 3 | 5:38p | 6 | |
| 11:24a | 3 | 5:53p | 7 | |
| 11:54a | 3 | | | |
| Total | 109 | Total | 144 | |

Key Statistics

| Length | 3.3 | mi | Avg Trip Length | |
|----------|------|-----|-----------------|--------|
| Run Time | 13 | min | Percent On-Time | |
| Speed | 14.4 | mph | W/C Per Day | 1 |
| # Stops | 18 | | Avg Fare | \$1.84 |

Pop. Served 6,355

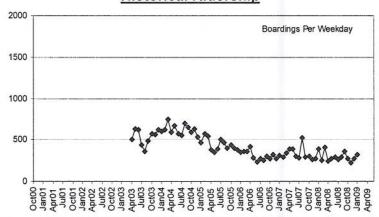
Area Served 1.0 sq mi

Population Density 6,455 per sq mi

Zero-Auto Households 48%

| | M-F | Sat | Sun/Hol | Annual |
|--------------------|---------|-----|---------|-----------|
| Daily Trips | 37 | | | |
| Revenue Hours | 17.5 | | | 4,453 |
| Boardings | 251 | | | 63,754 |
| Revenue | \$463 | | | \$117,487 |
| Direct Cost | \$1,621 | | | \$411,811 |
| Cost Per Passenger | \$9.23 | | | |
| Boardings/RH | 14.3 | | | |
| Farebox Recovery | 20% | | | |

Historical Ridership



Boardings By Type

| Full Fare | 72% |
|-------------------|-----|
| Discount Fare | 10% |
| DHA | 0% |
| Los Rios | 4% |
| CSUS | 1% |
| Lifetime Pass | 0% |
| Paratransit* | 0% |
| Central City Fare | 10% |
| Other (Free) | 3% |
| | |

Route 142 was created in April 2003 and primarily shuttles state workers from the parking lot under the freeway to downtown offices. Please note that this route is a loop and does not have an official "inbound" and "outbound" direction.